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**Overview**

This profile presents findings from the WHO pulse survey on continuity of essential health services during the COVID-19 pandemic.

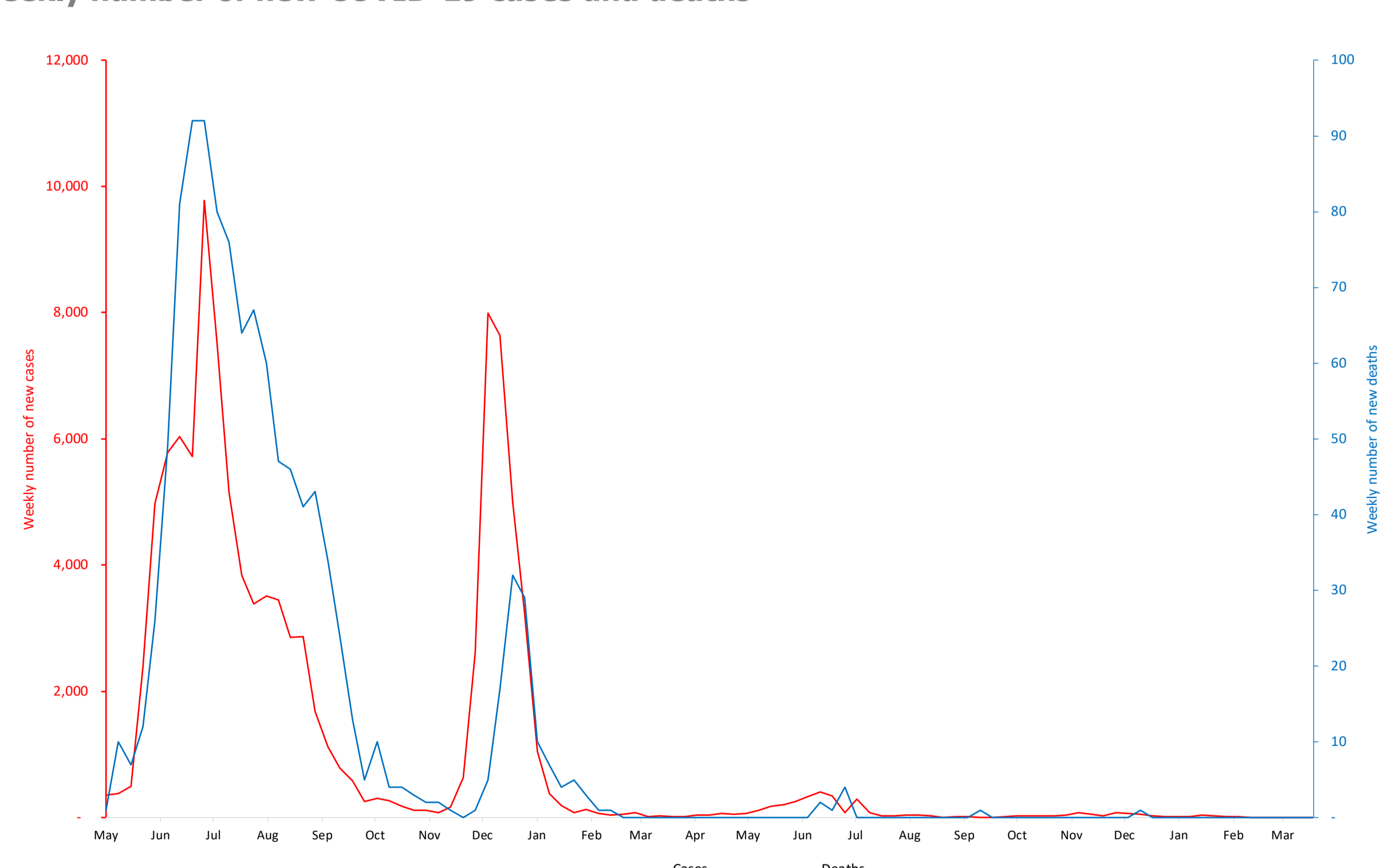
**Background**

Region	Population	Income Group	GDP (USD per capita)	Life Expectancy (years)	Population 60 and over (%)
AFR	12,952,218	Low income	\$822.3	69.1	5.1%

**Survey participation**

Round 1 surveys	Submission Date	Round 3 survey sections	Submission Date	Round 4 survey sections	Submission Date
Essential Health Services	15-Jun-20	Cross-cutting continuity of essential health services module	15-Mar-22	Cross-cutting continuity of essential health services module	11-Jan-23
Noncommunicable diseases	12-May-20	Sexual, reproductive, maternal, newborn, child and adolescent health	1-Dec-21	Sexual, reproductive, maternal, newborn, child and adolescent health	11-Jan-23
Mental, neurological, and substance use disorders	Did not participate	Nutrition	1-Dec-21	Nutrition	11-Jan-23
		Immunization	1-Dec-21	Immunization	11-Jan-23
		Human immunodeficiency virus and hepatitis	1-Dec-21	Human immunodeficiency virus and hepatitis	11-Jan-23
		Tuberculosis	1-Dec-21	Tuberculosis	11-Jan-23
		Malaria	1-Dec-21	Malaria	11-Jan-23
		Neglected tropical diseases	1-Dec-21	Neglected tropical diseases	11-Jan-23
		Mental health, neurology and substance use disorders	1-Dec-21	Mental health, neurology and substance use disorders	11-Jan-23
		Care for older people	1-Dec-21	Noncommunicable diseases	11-Jan-23
				Care for older people	11-Jan-23
				Future acute respiratory pandemic preparedness	11-Jan-23

**Weekly number of new COVID-19 cases and deaths**



	Cases	Deaths
<b>Peak</b>	<b>9,776</b>	<b>92</b>
<b>Peak date</b>	<b>2021-07-18</b>	<b>2021-07-11</b>
<b>Latest</b>	<b>0</b>	<b>0</b>
<b>Proportion</b>	<b>0%</b>	<b>0%</b>

## Summary of disruptions

### Rwanda

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Trend over four rounds	Regional comparison (Round 4)	Global comparison (Round 4)
Percentage of essential health services disrupted	14%	4%	0%	0%		26%	23%
Number of essential health services disrupted	3 out of 21 services	2 out of 50 services	0 out of 65 services	0 out of 77 services			

Denominator excludes services that were not reported on and services for which Not applicable and Do not know responses were submitted

Level of service disruption by service group	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)
Primary care	Not applicable	No services disrupted	No services disrupted	No services disrupted
Emergency, critical, and operative care	No services disrupted	No services disrupted	No services disrupted	No services disrupted
Rehabilitative and palliative services	Not applicable	No services disrupted	No services disrupted	No services disrupted
Community care	Not included in round 1	Not included in round 2	No services disrupted	No services disrupted
Hospital inpatient services	Not included in round 1	Not included in round 2	No services disrupted	No services disrupted
Appointments with specialists	Not included in round 1	Not included in round 2	No services disrupted	No services disrupted
Sexual, reproductive, maternal, newborn, child and adolescent health	No services disrupted	No services disrupted	No services disrupted	No services disrupted
Nutrition	No services disrupted	No services disrupted	No services disrupted	No services disrupted
Immunization	No services disrupted	No services disrupted	No services disrupted	No services disrupted
Communicable disease	No services disrupted	No services disrupted	No services disrupted	No services disrupted
Neglected tropical diseases	Not applicable	No services disrupted	No services disrupted	No services disrupted
Mental, neurological, and substance use (MNS) disorders	Not applicable	No services disrupted	No services disrupted	No services disrupted
Noncommunicable diseases	Some services disrupted	Some services disrupted	Not included in round 3	No services disrupted
Care for older people	Not included in round 1	Not included in round 2	No services disrupted	No services disrupted

## Disruptions across service delivery settings and platforms

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
<b>Primary care</b>	Not included in round 1	No services disrupted	No services disrupted	No services disrupted		
Routine scheduled visits	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	29%	23%
Visits for undifferentiated symptoms	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	20%	20%
Prescription renewals for chronic medications	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	23%	20%
<b>Emergency, critical and operative care</b>	No services disrupted	No services disrupted	No services disrupted	No services disrupted		
Ambulance services at the scene	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	19%	13%
24-hour emergency unit services	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	23%	16%
Elective surgeries	Not included in round 1	5-25%	Less than 5% (including 0%)	Less than 5% (including 0%)	19%	24%
Emergency surgeries	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	16%	15%
<b>Rehabilitative, palliative and long-term care</b>	Not applicable	No services disrupted	No services disrupted	No services disrupted		
Rehabilitation services	Do not know	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	19%	24%
Palliative services	Do not know	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	21%	21%



**Disruptions across service delivery settings and platforms (continued)**

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
<b>Community care</b>						
	Not included in round 1	Not included in round 2	No services disrupted	No services disrupted		
Outreach services	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	29%	22%
Health post and home visits by community health workers	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	20%	20%
<b>Other</b>						
	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Hospital inpatient services	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	18%	18%
Appointments with specialists	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	32%	28%
Traditional and/or complementary medicine	Not included in round 1	Not included in round 2	Not included in round 3	Less than 5% (including 0%)	16%	15%
<b>Disruptions to tracer services</b>						
	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)		
<b>Sexual, reproductive, maternal, newborn, child and adolescent health</b>	No services disrupted	No services disrupted	No services disrupted	No services disrupted		
Family planning and contraception	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	30%	25%
Safe abortion	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	16%	15%
Post-abortion care services	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	28%	24%
Fertility care/infertility services	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	22%	23%
Identification and care for intimate partner violence	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	33%	20%
Response to sexual violence (post-rape care)	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	23%	13%
Antenatal care	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	31%	23%
Facility-based births	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	24%	18%
Postnatal care for women and newborns	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	31%	21%
Neonatal intensive care unit (NICU) services	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	24%	14%
Sick child services	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	31%	21%
Well-child visits	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	30%	24%
Adolescent and youth friendly services	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	32%	26%
<b>Nutrition</b>						
	No services disrupted	No services disrupted	No services disrupted	No services disrupted		
Counselling on infant and young-child feeding	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	45%	31%
Screening for and/or management of moderate and severe wasting	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	44%	28%
Distribution of high-dose vitamin A supplementation	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	39%	29%
Growth monitoring and promotion	Not included in round 1	Not included in round 2	Not included in round 3	Less than 5% (including 0%)	53%	34%
<b>Care for older people</b>						
	Not applicable	Not applicable	No services disrupted	No services disrupted		
Health and social care services in long-term care facilities	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	31%	22%
Health and social care services in the community	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	43%	36%
Provision of integrated health and social care services	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	42%	31%
Screening and assessment of physical and mental capacities	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	43%	37%
<b>Immunization</b>						
	No services disrupted	No services disrupted	No services disrupted	No services disrupted		
Routine facility-based immunization services	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	29%	28%
Routine outreach immunization services	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	50%	35%



## Disruptions to tracer services (continued)

### Communicable diseases

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (May-Oct 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
	No services disrupted	No services disrupted	No services disrupted	No services disrupted		
HIV prevention services	No response	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	29%	24%
HIV testing services	No response	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	22%	27%
Continuation of established ARV treatment	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	16%	8%
Initiation of new ARV treatment	No response	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	19%	12%
Hepatitis B and C diagnosis and treatment	No response	Less than 5% (including 0%)	Less than 5% (including 0%)	Not included in Round 4	NA	NA
Hepatitis B diagnosis and treatment	Not included in round 1	Not included in round 2	Not included in round 3	Less than 5% (including 0%)	12%	19%
Hepatitis C diagnosis and cure	Not included in round 1	Not included in round 2	Not included in round 3	Less than 5% (including 0%)	14%	18%
STI treatment services	Not included in round 1	Not included in round 2	Not included in round 3	Less than 5% (including 0%)	21%	22%
Testing of pregnant women for syphilis	Not included in round 1	Not included in round 2	Not included in round 3	Less than 5% (including 0%)	19%	14%
TB case detection and treatment	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	37%	37%
Malaria diagnosis and treatment	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	17%	22%
Malaria tests performed by health worker	Not included in round 1	Not included in round 2	Not included in round 3	Less than 5% (including 0%)	14%	22%
Campaigns for distribution of insecticide treated nets (ITN)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Not applicable	21%	33%
Malaria prevention campaigns: indoor residual spraying (IRS)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	5%	20%
Malaria prevention campaigns: seasonal malaria chemoprevention (SMC)	Not applicable	Not applicable	Not applicable	Not applicable	0%	0%
Malaria surveillance	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	7%	13%

### Neglected tropical diseases

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (May-Oct 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
	Not applicable	No services disrupted	No services disrupted	No services disrupted		
Diagnosis, treatment and care for NTDs	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	29%	28%
Large scale preventive chemotherapy campaigns for NTDs	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	29%	35%
Community awareness and health education campaigns for NTDs	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	26%	33%
Support for self-care, rehabilitation and psychosocial services for patients with chronic NTDs	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	18%	21%
Prescriptions for NTD medicines	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	26%	18%
Surgical procedures for NTDs	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	21%	19%

### Noncommunicable diseases

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (May-Oct 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
	Some services disrupted	Some services disrupted	No services disrupted	No services disrupted		
Hypertension management	5-50%	Less than 5% (including 0%)	Not included in round 3	Less than 5% (including 0%)	31%	30%
Cardiovascular emergencies	Less than 5% (including 0%)	Less than 5% (including 0%)	Not included in round 3	Less than 5% (including 0%)	30%	21%
Diabetes and Diabetic Complications Management	Less than 5% (including 0%)	Less than 5% (including 0%)	Not included in round 3	Less than 5% (including 0%)	31%	26%
Cancer screening	Not included in round 1	5-25%	Less than 5% (including 0%)	Less than 5% (including 0%)	33%	32%
Cancer treatment	5-50%	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	30%	24%
Asthma services	5-50%	Less than 5% (including 0%)	Not included in round 3	Less than 5% (including 0%)	34%	25%
Urgent dental care	Less than 5% (including 0%)	Less than 5% (including 0%)	Not included in round 3	Less than 5% (including 0%)	40%	26%

### Mental, neurological, and substance use (MNS) disorders

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (May-Oct 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
	Not applicable	No services disrupted	No services disrupted	No services disrupted		
Management of emergency of MNS manifestations	No response	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	17%	9%
Psychotherapy/counselling/psychosocial interventions for MNS disorders	No response	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	13%	14%
Availability of psychotropic medicines for management of MNS disorders	No response	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	18%	17%
Services for children and adolescents with mental health conditions or disabilities	No response	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	0%	12%
Services for older adults with mental health conditions or disabilities, including dementia	No response	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	5%	13%
Neuroimaging and neurophysiology	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	0%	9%
School mental health programme	No response	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	16%	15%
Inclusive schooling for children with special needs	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	6%	8%
Suicide prevention programme	No response	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	6%	13%
Substance use prevention and management programs	No response	Less than 5% (including 0%)	No response	Less than 5% (including 0%)	8%	11%
Alcohol prevention and management programs	No response	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	11%	13%
Critical harm reduction services	No response	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	0%	9%



### Service backlog trends:

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Elective surgeries and procedures	Not included in round 1	Increased	Decreased	Not applicable	60%	47%
Appointments with specialists (outpatient)	Not included in round 1	Not included in round 2	Decreased	Not applicable	60%	50%
Screening, diagnosis and treatment of cancers	Not included in round 1	Not included in round 2	Decreased	Not applicable	57%	48%
Screening, diagnosis and treatment of NCDs	Not included in round 1	Not included in round 2	Decreased	Not applicable	68%	62%
Rehabilitation services	Not included in round 1	Not included in round 2	Decreased	Not applicable	55%	52%

% of countries with increased backlogs

### Supply chain disruptions:

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
	Not included in round 1	Yes	No	No	34%	24%
Vaccines	Not included in round 1	Not included in round 2	Not included in round 3	No response	70%	57%
Medicines (excluding oxygen)	Not included in round 1	Not included in round 2	Not included in round 3	No response	64%	77%
Medical oxygen	Not included in round 1	Not included in round 2	Not included in round 3	No response	45%	48%
Laboratory supplies	Not included in round 1	Not included in round 2	Not included in round 3	No response	70%	75%
Medical supplies	Not included in round 1	Not included in round 2	Not included in round 3	No response	82%	82%
Medical imaging accessories	Not included in round 1	Not included in round 2	Not included in round 3	No response	45%	44%
Personal protective equipment	Not included in round 1	Not included in round 2	Not included in round 3	No response	27%	27%
Disinfectant and hygiene supplies	Not included in round 1	Not included in round 2	Not included in round 3	No response	36%	29%

% of countries with disruption to in-country supply chain system

### Intentional modifications to service delivery and essential public health functions

#### Strategic changes to service delivery platform access

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Primary care services	Not included in round 1	Not included in round 2	Functioning as normal	Functioning as normal	11%	7%
Outpatient services	Functioning as normal	Functioning as normal	Functioning as normal	Functioning as normal	16%	11%
Inpatient services	Functioning as normal	Functioning as normal	Functioning as normal	Functioning as normal	14%	10%
Emergency unit services	Functioning as normal	Functioning as normal	Functioning as normal	Functioning as normal	5%	4%
Prehospital emergency care services	Functioning as normal	Functioning as normal	Functioning as normal	Functioning as normal	22%	11%
Community-based care	Functioning as normal	Limited	Functioning as normal	Functioning as normal	22%	16%
Mobile clinics	Functioning as normal	Suspended	Functioning as normal	Functioning as normal	24%	20%

■ Suspended ■ Limited

% of countries

#### Strategic changes to essential public health functions and activities

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Population-based activities for health protection	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	29%	15%
Health promotion population-based activities	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	11%	11%
Disease prevention population-based activities	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	17%	13%
Surveillance and response	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	19%	10%
Emergency preparedness and response	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	16%	12%
Communications and social mobilization activities for health	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	20%	12%
Public health research	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	31%	25%

■ Suspended ■ Limited

% of countries

#### Government staff responsible for EHS delivery have been reassigned/deployed to COVID-19 response

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
	Not included in round 1	Not included in round 2	Not included in round 3	Staff were reassigned or deployed but all staff are now back to regular roles	97%	98%

% of countries who reassigned or deployed staff at any time

## Mitigation strategies and recovery measures

Service delivery modifications	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
% of countries using strategy (with or without integration)						
Expansion of facility hours	Not included in round 1	×	×	Used but not integrated into routine service delivery	50%	52%
Provision of home-based care where appropriate	Not included in round 1	×	✓	Used but not integrated into routine service delivery	71%	69%
Telemedicine deployment to replace in-person consults	Not included in round 1	×	×	Used but not integrated into routine service delivery	44%	66%
Use of self-care interventions where appropriate	Not included in round 1	×	×	Used but not integrated into routine service delivery	74%	65%
Catch-up campaigns for missed appointments	Not included in round 1	×	×	Used but not integrated into routine service delivery	71%	53%
Integration of several services into single visit	Not included in round 1	×	×	Used but not integrated into routine service delivery	44%	42%
Redirection of patients to alternate care sites/reorientation of referral pathways	No response	×	✓	Used but not integrated into routine service delivery	62%	58%
% of countries using strategy (with or without integration)						
<b>Health worker capacities and training</b>						
Redistribution of health worker tasks and optimization of roles	Not applicable	×	✓	Used but not integrated into routine service delivery	65%	72%
Rapid training mechanisms and job aids for key capacities and newly distributed tasks and roles	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	76%	80%
Recruitment of additional staff	No response	×	✓	Used but not integrated into routine service delivery	74%	71%
Provision of mental health care and psychosocial support to health workers	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	74%	63%
Establishment of pathways for accelerated training and early certification of medical, nursing and other key staff	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	32%	40%
Paid sick leave, overtime pay, and/or hazard pay	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	47%	55%
% of countries using strategy (with or without integration)						
<b>Access to medicines and health products</b>						
Novel approaches to renewing prescriptions and dispensing medications	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	50%	56%
Adaptation of supply chain logistics and management processes	Not applicable	×	×	Used but not integrated into routine service delivery	65%	71%
Procurement of surge commodities (e.g. PPE, oxygen)	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	79%	75%
% of countries using strategy (with or without integration)						
<b>Community engagement and risk communication strategies</b>						
Community communications	Not applicable	✓	✓	Used but not integrated into routine service delivery	88%	89%
Use of proactive governmental strategies to reach vulnerable groups	Not included in round 1	×	✓	Used but not integrated into routine service delivery	44%	63%
Use of existing networks or organizations (e.g. NGOs) to reach vulnerable groups	Not included in round 1	✓	✓	Used but not integrated into routine service delivery	82%	77%
% of countries using strategy (with or without integration)						
<b>Health financing strategies</b>						
Removal of user fees or provision of subsidies for fees at point of use	Not applicable	×	No response	Used but not integrated into routine service delivery	32%	41%
Provision of cash transfers for vulnerable populations to access care	Not included in round 1	Not included in round 2	No response	Used but not integrated into routine service delivery	38%	29%
Agreements with private health facilities to deliver essential health services supported through public funds	Not included in round 1	Not included in round 2	No response	Used but not integrated into routine service delivery	53%	48%
% of countries using strategy (with or without integration)						
<b>Systematic use of quality improvement approaches</b>						
Improving patient flow in health facilities	Not included in round 1	Not included in round 2	Not included in round 3	Used but not integrated into routine service delivery	62%	68%
Improving the quality of care in essential health services delivered to patients	Not included in round 1	Not included in round 2	Not included in round 3	Used but not integrated into routine service delivery	76%	64%
Providing training and supportive supervision of the workforce in quality improvement	Not included in round 1	Not included in round 2	Not included in round 3	Used but not integrated into routine service delivery	85%	75%
Application of improvement cycles to find solutions for priority issues and challenges in the delivery of clinical care	Not included in round 1	Not included in round 2	Not included in round 3	Used but not integrated into routine service delivery	47%	48%



## Policies, planning and investments

### Policies and plans

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Government has defined EHS to be maintained during COVID-19	Yes	Yes	Yes, developed	Yes, developed and revised in last year	50%	59%
Country developed or revised a health system recovery plan to strengthen health service resilience and preparedness for future public health emergencies	Not included in round 1	Not included in round 2	Not yet, but planning to develop	Not yet, but planning to develop	39%	44%
Plan has been budgeted	Not included in round 1	Not included in round 2	Not included in round 3	No response	92%	92%
Implementation of plan has started	Not included in round 1	Not included in round 2	Not included in round 3	No response	83%	95%
Implementation hasn't started because:						
Focus is still currently on pandemic response	Not included in round 1	Not included in round 2	Not included in round 3	No response	Sample size too small to display.	Sample size too small to display
Focus is currently on socio-economic recovery	Not included in round 1	Not included in round 2	Not included in round 3	No response	Sample size too small to display	Sample size too small to display
Limited resources	Not included in round 1	Not included in round 2	Not included in round 3	No response	Sample size too small to display	Sample size too small to display
No designated authority/platform/mechanism to coordinate implementation	Not included in round 1	Not included in round 2	Not included in round 3	No response	Sample size too small to display	Sample size too small to display
A focused review was used to inform recovery plan	Not included in round 1	Not included in round 2	Not included in round 3	No response	82%	94%

Thematic areas that have been identified as central to ongoing recovery effort:

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Primary Care	Not included in round 1	Not included in round 2	Not included in round 3	✓	89%	89%
Emergency risk management including preparedness	Not included in round 1	Not included in round 2	Not included in round 3	✓	95%	84%
Other essential public health functions	Not included in round 1	Not included in round 2	Not included in round 3	✓	42%	62%
Continuity of essential health services across health programmes and conditions	Not included in round 1	Not included in round 2	Not included in round 3	✓	89%	83%
Whole of government / multisectoral engagement	Not included in round 1	Not included in round 2	Not included in round 3	✓	58%	57%
Community engagement	Not included in round 1	Not included in round 2	Not included in round 3	✓	92%	75%
Vulnerable and marginalized populations	Not included in round 1	Not included in round 2	Not included in round 3	✓	68%	65%
Quality of care	Not included in round 1	Not included in round 2	Not included in round 3	✓	76%	63%
None	Not included in round 1	Not included in round 2	Not included in round 3	-	0%	2%

### Country made additional government funding and investments

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
To maintain EHS during COVID-19	✓	×	✓	×	76%	83%
To cover reductions in loss of revenue	Not included in round 1	Not included in round 2	Not included in round 3	×	28%	56%
For longer-term recovery and/or health service resilience and preparedness	Not included in round 1	Not included in round 2	✓	×	58%	74%

Sub-areas where investments have been made

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
New facility infrastructure	Not included in round 1	Not included in round 2	✓	N/A	78%	81%
Digital health technologies and infrastructure	Not included in round 1	Not included in round 2	✓	N/A	67%	87%
Health workforce capacity strengthening	Not included in round 1	Not included in round 2	✓	N/A	100%	95%
Access to medicines, supplies and other health products	Not included in round 1	Not included in round 2	✓	N/A	89%	86%
Health information systems	Not included in round 1	Not included in round 2	✓	N/A	83%	80%

Country received additional external funding to support health system recovery efforts from:	Round 1	Round 2	Round 3	Round 4	% of countries responding yes	
	(May-Sept 2020)	(Jan-March 2021)	(Nov-Dec 2021)	(Nov 2022-Jan 2023)		
None	Not included in round 1	Not included in round 2	Not included in round 3	-	0%	15%
WHO	Not included in round 1	Not included in round 2	Not included in round 3	-	87%	78%
Other UN agencies and multilateral development banks	Not included in round 1	Not included in round 2	Not included in round 3	-	87%	75%
Bilateral development partners	Not included in round 1	Not included in round 2	Not included in round 3	-	87%	64%
International non-governmental organizations (not for profit)	Not included in round 1	Not included in round 2	Not included in round 3	✓	61%	58%
National non-governmental organizations (not for profit)	Not included in round 1	Not included in round 2	Not included in round 3	-	37%	41%
International private organizations (for profit)	Not included in round 1	Not included in round 2	Not included in round 3	-	32%	30%
National private organizations (for profit)	Not included in round 1	Not included in round 2	Not included in round 3	-	26%	27%
There is a designated national authority with clear responsibility for coordinating health system recovery efforts within the health sector and/or across other sectors	Not included in round 1	Not included in round 2	Not included in round 3	-	74%	78%
	Round 1	Round 2	Round 3	Round 4	Regional comparison	Global comparison
	(May-Sept 2020)	(Jan-March 2021)	(Nov-Dec 2021)	(Nov 2022-Jan 2023)	(Round 4)	(Round 4)
<b>Information tracking</b>					% of countries responding yes	
Regularly monitoring the continuity of EHS during COVID-19	Not included in round 1	Yes	Yes	Yes	86%	88%
If yes, does it include monitoring mitigation or recovery strategies	Not included in round 1	Yes	Yes	Yes	86%	82%
If yes, does it include monitoring of the long-term effects of essential health service disruptions	Not included in round 1	Not included in round 2	Yes	Yes	81%	80%
If yes, does it include monitoring of barriers to accessing essential health services	Not included in round 1	Not included in round 2	Not included in round 3	Yes	93%	85%
If yes, does it include monitoring of changes in care-seeking behaviour	Not included in round 1	Not included in round 2	Not included in round 3	Yes	93%	83%
Focused review and documentation of the current situation and the impact of the pandemic in order to inform recovery planning	Not included in round 1	Not included in round 2	Not included in round 3	Yes	79%	76%
Existence of team dedicated to tracking and addressing the infodemic and health misinformation during COVID-19	Not included in round 1	Yes, within Ministry of Health or equivalent	Yes, within Ministry of Health or equivalent	Yes, within Ministry of Health or equivalent	95%	90%
Collecting or collating data on comorbidities in COVID-19 patients	Not included in round 1	Yes	Yes	Yes	97%	94%
Collecting or collating patient-level data on post-COVID-19 condition and its sequelae	Not included in round 1	Not included in round 2	Yes	No	52%	57%
Active, multi-source social listening mechanism in place to inform decision-making	Not included in round 1	Not included in round 2	Not included in round 3	Yes	71%	63%
Produced one or more qualitative or quantitative analysis of health inequities during the COVID-19 pandemic	Not included in round 1	Not included in round 2	Yes	Yes	65%	66%
<b>Capacities for potential COVID-19 surge</b>						
	Round 1	Round 2	Round 3	Round 4	Regional comparison	Global comparison
	(May-Sept 2020)	(Jan-March 2021)	(Nov-Dec 2021)	(Nov 2022-Jan 2023)	(Round 4)	(Round 4)
Current surge capacity assessed	Not included in round 1	Not included in round 2	Not included in round 3	No, but in process of completion	44%	42%
<b>Priority health capacity strengthening areas for potential COVID-19 surge (top 3)</b>					% of countries responding yes	
Multisectoral coordination, governance and financing	Not included in round 1	Not included in round 2	Not included in round 3	-	55%	64%
Surveillance, laboratories and diagnostics	Not included in round 1	Not included in round 2	Not included in round 3	✓	74%	60%
Risk communication and community engagement	Not included in round 1	Not included in round 2	Not included in round 3	-	61%	54%
Managing essential health services and systems	Not included in round 1	Not included in round 2	Not included in round 3	-	18%	33%
Points of entry, international travel and transport, and mass gatherings	Not included in round 1	Not included in round 2	Not included in round 3	-	42%	26%
Protection of health workforce	Not included in round 1	Not included in round 2	Not included in round 3	-	24%	27%
Infection prevention and control	Not included in round 1	Not included in round 2	Not included in round 3	-	21%	17%
Operational support, logistics and supply chains	Not included in round 1	Not included in round 2	Not included in round 3	✓	18%	17%
Research and development	Not included in round 1	Not included in round 2	Not included in round 3	-	8%	14%
Case management and clinical operations	Not included in round 1	Not included in round 2	Not included in round 3	✓	24%	14%



	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
<b>Capacities that were strengthened or institutionalized for the COVID-19 pandemic that have been leveraged in response for any other non-COVID-19 public health emergency or disaster</b>						
					% of countries responding yes	
Not applicable/no other public health emergencies or disasters	Not included in round 1	Not included in round 2	Not included in round 3	-	8%	15%
Multisectoral coordination, governance and financing	Not included in round 1	Not included in round 2	Not included in round 3	✓	86%	76%
Risk communication, community engagement and infodemic management	Not included in round 1	Not included in round 2	Not included in round 3	✓	94%	83%
Surveillance, laboratories and diagnostics	Not included in round 1	Not included in round 2	Not included in round 3	✓	94%	90%
Points of entry, international travel and transport, and mass gatherings	Not included in round 1	Not included in round 2	Not included in round 3	✓	83%	72%
Protection of health workforce	Not included in round 1	Not included in round 2	Not included in round 3	✓	71%	69%
Case management, clinical operations	Not included in round 1	Not included in round 2	Not included in round 3	✓	77%	66%
Infection prevention and control	Not included in round 1	Not included in round 2	Not included in round 3	✓	89%	82%
Operational support, logistics and supply chains	Not included in round 1	Not included in round 2	Not included in round 3	✓	83%	78%
Managing essential health services and systems	Not included in round 1	Not included in round 2	Not included in round 3	✓	74%	71%
Research and development	Not included in round 1	Not included in round 2	Not included in round 3	✓	51%	47%
None	Not included in round 1	Not included in round 2	Not included in round 3	-	0%	0%

**Future acute respiratory pandemic preparedness**

	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)	
				% of countries responding yes		
There is a national multisectoral committee for future respiratory pathogen pandemic preparedness	Not included in round 2	Not included in round 3	Yes (or being established)	73%	74%	
Country has respiratory pathogen preparedness plan	Not included in round 2	Not included in round 3	No, but planning to develop one	55%	68%	
<b>Top three priority health capacity strengthening areas</b>						
				% of countries responding yes		
Multisectoral coordination, governance and financing	Not included in round 2	Not included in round 3	×	73%	66%	
Risk communication and community engagement	Not included in round 2	Not included in round 3	×	34%	35%	
Surveillance, laboratories and diagnostics	Not included in round 2	Not included in round 3	✓	83%	73%	
Points of entry, international travel and transport, and mass gatherings	Not included in round 2	Not included in round 3	×	32%	23%	
Protection of health workforce	Not included in round 2	Not included in round 3	×	5%	17%	
Case management, clinical operations, and infection prevention and control	Not included in round 2	Not included in round 3	✓	32%	24%	
Operational support, logistics and supply chains	Not included in round 2	Not included in round 3	✓	15%	15%	
Managing essential health services and systems	Not included in round 2	Not included in round 3	×	5%	17%	
Planning for pandemic product deployment (vaccines, therapeutics and other devices)	Not included in round 2	Not included in round 3	×	5%	4%	
Research and development	Not included in round 2	Not included in round 3	×	15%	14%	
<b>The following ministries/agencies are engaged in future respiratory pathogen pandemic preparedness</b>						
				% of countries responding yes		
National legislative body, office of head of state	Not included in round 2	Not included in round 3	✓	71%	66%	
Finance	Not included in round 2	Not included in round 3	✓	83%	68%	
Disaster risk management	Not included in round 2	Not included in round 3	✓	85%	77%	
Home affairs, interior affairs	Not included in round 2	Not included in round 3	✓	63%	59%	
Commerce, trade	Not included in round 2	Not included in round 3	✓	46%	39%	
Defense, security forces	Not included in round 2	Not included in round 3	✓	78%	68%	
Labour, social welfare	Not included in round 2	Not included in round 3	✓	49%	45%	
Public works and services	Not included in round 2	Not included in round 3	✓	39%	39%	
Information and communication	Not included in round 2	Not included in round 3	✓	90%	71%	
Education	Not included in round 2	Not included in round 3	✓	76%	61%	

**Delivery of essential COVID-19 tools**

COVID-19 diagnostic and testing	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
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**Top three bottlenecks for potential scale up**

	Round 1	Round 2	Round 3	Round 4	Regional comparison (Round 4)	Global comparison (Round 4)
Lack of funding	Not included in round 1	Not included in round 2	✓	-	64%	68%
Health workforce challenges	Not included in round 1	Not included in round 2	✓	✓	58%	80%
Shortages in laboratory supplies and equipment	Not included in round 1	Not included in round 2	✓	✓	58%	56%
Lack of distribution capacity	Not included in round 1	Not included in round 2	-	-	17%	10%
Lack of clear strategy, guidance or protocols	Not included in round 1	Not included in round 2	-	-	14%	13%
Lack of data/information	Not included in round 1	Not included in round 2	-	-	8%	23%
Demand-side challenges	Not included in round 1	Not included in round 2	-	-	19%	30%

**Top three technical assistance or support interventions needed to address bottlenecks**

	Round 1	Round 2	Round 3	Round 4	Regional comparison (Round 4)	Global comparison (Round 4)
Financial planning support	Not included in round 1	Not included in round 2	✓	-	58%	59%
Health worker recruitment, retention and training	Not included in round 1	Not included in round 2	✓	-	56%	76%
Operational guidance and protocols for supply chain management	Not included in round 1	Not included in round 2	-	-	19%	22%
Surge procurement of COVID-19 laboratory supplies and equipment	Not included in round 1	Not included in round 2	✓	✓	47%	37%
Guidance on developing national policies, strategies, or plans for scale up	Not included in round 1	Not included in round 2	-	-	25%	26%
Rapid tools or guidance to assess and monitor gaps and health system absorption capacities	Not included in round 1	Not included in round 2	-	-	17%	33%
Risk communication and community engagement strategies	Not included in round 1	Not included in round 2	-	-	25%	27%

**COVID-19 case management**

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
<b>Top three bottlenecks for potential scale up</b>						
Lack of funding	Not included in round 1	Not included in round 2	✓	-	54%	57%
Health workforce challenges	Not included in round 1	Not included in round 2	✓	✓	86%	80%
Shortages in COVID-19 therapeutics and equipment	Not included in round 1	Not included in round 2	✓	✓	46%	39%
Lack of distribution capacity	Not included in round 1	Not included in round 2	-	-	19%	17%
Lack of facility infrastructure	Not included in round 1	Not included in round 2	Not included in round 3	-	41%	29%
Lack of clear strategy, guidance or protocols	Not included in round 1	Not included in round 2	-	-	14%	12%
Lack of data/information	Not included in round 1	Not included in round 2	-	-	16%	17%
Demand-side challenges	Not included in round 1	Not included in round 2	-	-	8%	14%

**Top three technical assistance or support interventions needed to address bottlenecks**

	Round 1	Round 2	Round 3	Round 4	Regional comparison (Round 4)	Global comparison (Round 4)
Financial planning support	Not included in round 1	Not included in round 2	✓	-	54%	60%
Health worker recruitment, retention and training	Not included in round 1	Not included in round 2	✓	-	81%	80%
Operational guidance and protocols for supply chain management	Not included in round 1	Not included in round 2	-	-	22%	20%
Surge procurement of COVID-19 related therapeutics and equipment	Not included in round 1	Not included in round 2	✓	✓	35%	33%
Additional physical infrastructure	Not included in round 1	Not included in round 2	Not included in round 3	✓	41%	33%
Guidance on developing national policies, strategies, or plans for scale up	Not included in round 1	Not included in round 2	-	-	27%	22%
Rapid tools or guidance to assess and monitor gaps and health system absorption capacities	Not included in round 1	Not included in round 2	-	-	19%	24%
Risk communication and community engagement strategies	Not included in round 1	Not included in round 2	-	-	14%	13%



## Delivery of essential COVID-19 tools (continued)

PPE distribution and use	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
<b>Top three bottlenecks for potential scale up</b>						
Lack of funding	Not included in round 1	Not included in round 2	✓	No response	67%	61%
Health workforce challenges	Not included in round 1	Not included in round 2	-	No response	33%	40%
Shortages in PPE	Not included in round 1	Not included in round 2	✓	No response	64%	58%
Lack of distribution capacity	Not included in round 1	Not included in round 2	-	No response	42%	37%
Lack of clear strategy, guidance or protocols	Not included in round 1	Not included in round 2	-	No response	22%	24%
Lack of data/information	Not included in round 1	Not included in round 2	-	No response	44%	43%

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
<b>Top three technical assistance or support interventions needed to address bottlenecks</b>						
Financial planning support	Not included in round 1	Not included in round 2	✓	No response	61%	65%
Health worker training on appropriate use of PPE	Not included in round 1	Not included in round 2	-	No response	47%	50%
Operational guidance and protocols for supply chain management	Not included in round 1	Not included in round 2	-	No response	42%	41%
Surge procurement of PPE	Not included in round 1	Not included in round 2	✓	No response	50%	46%
Guidance on developing national policies, strategies, or plans for scale up	Not included in round 1	Not included in round 2	-	No response	25%	23%
Rapid tools or guidance to assess and monitor gaps and health system absorption capacities	Not included in round 1	Not included in round 2	-	No response	39%	43%

COVID-19 vaccination	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
<b>Top three bottlenecks for potential scale up</b>						
Lack of funding	Not included in round 1	Not included in round 2	✓	No response	36%	37%
Health workforce challenges	Not included in round 1	Not included in round 2	-	No response	50%	47%
Shortages in vaccines and equipment	Not included in round 1	Not included in round 2	-	No response	17%	24%
Lack of distribution capacity	Not included in round 1	Not included in round 2	-	No response	33%	23%
Lack of clear strategy, guidance or protocols	Not included in round 1	Not included in round 2	-	No response	17%	11%
Lack of data/information	Not included in round 1	Not included in round 2	Not included in round 3	No response	17%	11%
Demand-side challenges	Not included in round 1	Not included in round 2	-	No response	72%	74%

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
<b>Top three technical assistance or support interventions needed to address bottlenecks</b>						
Financial planning support	Not included in round 1	Not included in round 2	-	No response	33%	37%
Health worker recruitment, retention and training	Not included in round 1	Not included in round 2	-	No response	53%	48%
Operational guidance and protocols for supply chain management	Not included in round 1	Not included in round 2	-	No response	36%	25%
Procurement of vaccines	Not included in round 1	Not included in round 2	✓	No response	8%	21%
Guidance on developing national policies, strategies, or plans for scale up	Not included in round 1	Not included in round 2	-	No response	25%	19%
Rapid tools or guidance to assess and monitor gaps and health system absorption capacities	Not included in round 1	Not included in round 2	-	No response	25%	22%

Integration of COVID-19 related services into routine health service delivery	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
COVID-19 vaccination	Not included in round 1	Not included in round 2	Not included in round 3	Not yet, but plans have been made to do so	64%	73%
COVID-19 diagnosis	Not included in round 1	Not included in round 2	Not included in round 3	Yes, integrated and budgeted	64%	72%
COVID-19 case management	Not included in round 1	Not included in round 2	Not included in round 3	Yes, integrated and budgeted	73%	75%
Post COVID-19 condition	Not included in round 1	Not included in round 2	Not included in round 3	Yes, integrated and budgeted	43%	58%

## Priority needs and technical assistance requirements from WHO

Request

No request made



## In-depth profile: Sexual, reproductive, maternal, newborn, child and adolescent health

### Mitigation strategies and recovery measures for sexual and reproductive health services

Communication and information	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Informing the community where, when and how to access SRH services	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	76%	73%
Providing information to public about accurate and up-to-date educational materials on COVID-19 and SRH	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	94%	80%
Informing and alerting all service providers about the heightened risk of domestic violence	Not included in round 1	Not included in round 2	×	Not used	76%	68%
<b>Access</b>						
% of countries using strategy (with or without integration)						
Increasing availability of contraceptive methods and condoms that do not require direct supervision of health workers	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	79%	61%
Enhancing identification and services for gender-based violence against women survivors	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	73%	59%
<b>Alternative or adaptive measures</b>						
% of countries using strategy (with or without integration)						
Relaxing requirements for prescriptions of SRH commodities	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	42%	33%
Offering noninvasive medical methods for managing safe abortion	Not included in round 1	Not included in round 2	×	Not used	36%	28%
Waiving restrictions to accessing SRH services	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	30%	28%
Providing multi-month supplies of SRH commodities	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	88%	62%
Using hotlines and/or telemedicine to minimize facility visits and provider-client contacts	Not included in round 1	Not included in round 2	No response	Used but not integrated into routine service delivery	56%	56%
Adjusting forecasting for SRH commodities and supplies	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	85%	59%
Reducing the cost of SRH services	Not included in round 1	Not included in round 2	×	Not used	52%	39%
Implement task shifting/sharing for essential SRH services	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	76%	45%

### Mitigation strategies and recovery measures for maternal and newborn health services

Communication and information	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Informing the community where, when and how to access MNH services	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	88%	73%
Promoting childbirth in health facilities irrespective of COVID-19	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	94%	80%
Informing families and caregivers on how to cope with stress and sustain a nurturing environment at home	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	76%	71%
Informing MNH CHWs on IPC measures	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	91%	77%
<b>Access</b>						
Scheduling of ANC visits in advance	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	62%	66%
Scheduling of PNC visits in advance	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	56%	65%
Modifying (temporarily) MNH referral system	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	71%	59%
<b>Alternative or adaptive measures</b>						
% of countries using strategy (with or without integration)						
Offering multi-month prescriptions, micronutrient supplements, etc. during ANC or PNC	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	62%	56%
Early discharge after normal delivery	Not included in round 1	Not included in round 2	No response	Used but not integrated into routine service delivery	59%	56%
Continuity of labour companion	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	62%	49%
Enhanced maternal mental health screening and counselling in maternal health services	Not included in round 1	Not included in round 2	No response	Used but not integrated into routine service delivery	47%	42%
Using digital platforms for ANC or PNC counseling and screening to minimize facility visits	Not included in round 1	Not included in round 2	No response	Used but not integrated into routine service delivery	56%	56%

## In-depth profile: Sexual, reproductive, maternal, newborn, child and adolescent health, continued

Mitigation strategies and recovery measures for child and adolescent health services					% of countries using strategy (with or without integration)	
Communication and information	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Informing the community where, when and how to access sick and well child services	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	94%	85%
Enhancing information to caregivers on child care	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	85%	76%
Providing information on how to manage stress and sustain nurturing care in households during COVID-19	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	64%	64%
Informing adolescents where and how to access health services	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	79%	68%
Informing adolescents where and how to get support and care in case of violence	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	64%	59%
Informing health workers about the heightened risk to children and adolescents of violence, including sexual violence	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	67%	64%
<b>Access</b>						
Enhancing provision of mental health and psychosocial support to caregivers of children and adolescents	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	45%	50%
Scheduling visits for child and/or adolescent services in advance	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	48%	52%
Enhance integrated outreach for delivery of vaccinations, growth monitoring, preventive and sick child services	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	73%	64%
Offering multi-month prescriptions for children and adolescents with conditions that require chronic care	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	55%	48%
<b>Alternative or adaptive measures</b>						
Using digital platforms for counselling, screening and follow-up after illness on matters related to child health	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	42%	49%
Establishing hotlines and/or telemedicine for individual counselling of adolescents	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	58%	52%
Engaging community groups and youth networks to extend the provision of health information and services to adolescents	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	85%	64%



## In-depth profile: Nutrition services

### Mitigation strategies and recovery measures for nutrition services

% of countries using strategy (with or without integration)

Alternative or adaptive measures	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Providing/prescribing nutrition drugs and supplies for multi-month	Not included in round 1	Not included in round 2		Used but not integrated into routine service delivery	50%	54%
Making use of alternative delivery channels for nutrition services	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	74%	73%
Reducing the frequency of routine nutrition services, including screening for severe wasting	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	59%	40%
Bundling nutrition services with other nutrition or health services	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	65%	51%
Prioritizing key nutrition interventions	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	53%	58%
Task shifting for essential nutrition services	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	59%	46%
Postponing of some nutrition services	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	35%	44%

## In-depth profile: Care for older people

### Mitigation strategies and recovery measures for care for older people

% of countries using strategy (with or without integration)

Communication and information	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Inform older people, their households and caregivers, regarding where, when and how to access health and LTC services	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	62%	70%
Inform older people, their households and caregivers on IPC measures	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	86%	86%
Inform older people, their households and caregivers on the importance of promoting physical and mental health	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	72%	80%
Inform older people, their households and their caregivers, on where and how to report and get help in the case of elder abuse	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	38%	46%
Inform health workers about the heightened risk of elder abuse	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	41%	46%
Ensure accessible information and different communication strategies for older people with impairments	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	34%	50%
Establish hotlines for older people and care givers to provide targeted information for older people	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	41%	47%
Provide accurate accessible information of COVID-19 vaccines and access to COVID-19 vaccines according to national vaccine policies	Not included in round 1	Not included in round 2	✓	Used but not integrated into routine service delivery	86%	88%

### Access

% of countries using strategy (with or without integration)

Use telemedicine and/or home outreach proactively to minimize health facility visits and schedule visits in advance	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	41%	65%
Offer multi-month prescriptions for older adults who have underlying health conditions	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	79%	82%
Establish mechanisms for medication delivery for older adults who have underlying health conditions	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	34%	61%
Facilitate access to rehabilitation services	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	24%	40%

### Alternative or adaptive measures

% of countries using strategy (with or without integration)

Engaging community groups and networks to extend the provision of health information and services to older people	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	66%	63%
Introduce (if doesn't exist) psychosocial support for older people, for those socially isolated and with grief and loss	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	48%	56%
For older people who are care dependent, develop an alternative plan in case the primary caregiver is unavailable, and identify an alternative caregiver and/or alternative facility	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	28%	37%
Provide education and training for caregivers at home and long-term care facilities on IPC measures and how to continue providing care safely	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	48%	57%
Establish and enhance the mechanism for relieving the burden on caregivers, including providing psychological support using digital platforms and respite care	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	28%	41%

## In-depth profile: Immunization

During the previous 6 months, which of the following routine immunization services have been *disrupted* due to COVID-19 vaccination?

Facility-based immunization services for:	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Infants/young children	No response	No	No	24%	14%
School-aged children and adolescents	No response	No	No	15%	11%
Pregnant women	No response	No	No	24%	11%
Adults	No response	No	No	12%	8%
Routine outreach immunization services	No response	Yes	No	36%	21%

% of countries responding yes

During the previous 6 months, which of the following routine immunization services have been *improved* due to COVID-19 vaccination?

Facility-based immunization services for:	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Infants/young children	Not included in round 2	Not included in round 3	No	28%	24%
School-aged children and adolescents	Not included in round 2	Not included in round 3	No	16%	19%
Pregnant women	Not included in round 2	Not included in round 3	No	28%	25%
Adults	Not included in round 2	Not included in round 3	No	17%	24%
Routine outreach immunization services	Not included in round 2	Not included in round 3	No	31%	31%

% of countries responding yes

Has the increased demand for vaccination resources had a negative impact on routine immunization services?

	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Human resources	No response	No	Not applicable	89%	87%
Needles or syringes	No response	Yes	Not applicable	33%	20%
Safety boxed to dispose used syringes/needles	No response	No	Not applicable	33%	20%
Cold chain equipment	No response	No	Not applicable	63%	48%
Final disposal of injection wastage	No response	No	Not applicable	52%	42%

% of countries responding yes

	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)
Disruption to demand for routine immunization services as a results of COVID-19 and associated epidemic prevention measures:	No disruptions: demand for immunization continues as before the pandemic	No disruptions: demand for immunization continues as before the pandemic
Has the country been able to measure the result of catch-up activities?	Not included in round 3	Yes, we are able to have an estimate of overall routine vaccination coverage by birth cohort



## In-depth profile: Neglected tropical diseases

### Infrastructure and activities

Government staff responsible for NTDs have been reassigned/deployed to COVID-19 response

Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)
YES - Some staff partially supporting COVID-19 efforts along with routine NTD activities	No	No

Percentage of government funds for NTDs that have been reassigned to non-NTD services due to COVID-19 response efforts

Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)
None or not yet	None or not yet	None or not yet

### Planned NTD government activities that have been postponed

	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
None	✓	✓	✓	70%	68%
Advocacy and resource mobilization for NTD programme	Not applicable	No response	No response	60%	56%
Training and capacity-building activities (in-person or virtual) related to NTDs	Not applicable	No response	No response	80%	63%
Integrated vector management	Not applicable	No response	No response	30%	16%
Specific vector control activity delayed:					
Animal health/control of zoonotic NTDs	Not applicable	No response	No response	20%	22%
Monitoring, evaluation and research	Not applicable	No response	No response	30%	50%
Information reporting on NTDs	Not applicable	No response	No response	30%	38%

### Current impact of COVID-19 on the following:

	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
People affected by NTDs	No response	No response	No response	23%	16%
Mortality related to NTDs	No response	No response	No response	9%	11%
Funding for related NTD activities	No response	No response	No response	55%	36%
Visibility of population at risks for NTDs	No response	No response	No response	38%	22%
Prioritization of NTD activities	No response	No response	No response	26%	27%
Expiration of NTD medicines and diagnostics	No response	No response	No response	18%	11%
Stockout of NTD medicines and diagnostics	No response	No response	No response	21%	11%

**In-depth profile: Neglected tropical diseases (continued)**

Surveys/population screening/surveillance for active case finding

Specific survey delayed:

	Not applicable	No response	No response		
				90%	59%
bur	Not included in round 2	Not included in round 3	No response	33%	17%
cha	Not included in round 2	Not included in round 3	No response	0%	11%
chi	Not included in round 2	Not included in round 3	No response	11%	11%
chr	Not included in round 2	Not included in round 3	No response	0%	0%
lei	Not included in round 2	Not included in round 3	No response	0%	16%
den	Not included in round 2	Not included in round 3	No response	0%	16%
dra	Not included in round 2	Not included in round 3	No response	56%	33%
ech	Not included in round 2	Not included in round 3	No response	0%	0%
foo	Not included in round 2	Not included in round 3	No response	11%	6%
hag	Not included in round 2	Not included in round 3	No response	0%	0%
har	Not included in round 2	Not included in round 3	No response	0%	0%
lep	Not included in round 2	Not included in round 3	No response	11%	16%
fil	Not included in round 2	Not included in round 3	No response	67%	56%
myc	Not included in round 2	Not included in round 3	No response	11%	6%
onc	Not included in round 2	Not included in round 3	No response	44%	28%
rab	Not included in round 2	Not included in round 3	No response	11%	11%
sca	Not included in round 2	Not included in round 3	No response	0%	6%
sch	Not included in round 2	Not included in round 3	No response	33%	39%
sth	Not included in round 2	Not included in round 3	No response	33%	28%
sna	Not included in round 2	Not included in round 3	No response	0%	0%
tae	Not included in round 2	Not included in round 3	No response	11%	11%
tra	Not included in round 2	Not included in round 3	No response	44%	32%
lev	Not included in round 2	Not included in round 3	No response	0%	0%
yaw	Not included in round 2	Not included in round 3	No response	11%	17%

Are there any technical guidance or tools that you would suggest WHO to develop related to NTDs during COVID-19 outbreak?

None



## In-depth profile: Noncommunicable diseases

### Infrastructure and activities

Government staff responsible for NCDs have been reassigned/deployed to COVID-19 response

Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)
YES - Some staff partially supporting COVID-19 efforts along with routine NCD activities	No response	No

Percentage of government funds for NTDs that have been reassigned to non-NTD services due to COVID-19 response efforts

Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)
None or not yet	No response	None or not yet

### Policies and plans

Additional funding currently being allocated for NCDs in the government budget for the COVID-19 response

Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
×	No response	×	10%	19%

% of countries responding yes

### Planned NCD government activities that have been postponed

Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
×	No response	✓	61%	63%
×	No response	No response	62%	58%
✓	No response	No response	38%	47%
×	No response	No response	31%	28%
✓	No response	No response	38%	38%
No response	No response	No response	23%	16%

% of countries responding yes

### Current impact of COVID-19 on the following

Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
No response	No response	No response	33%	25%
No response	No response	No response	14%	13%
No response	No response	No response	29%	17%
No response	No response	No response	16%	18%
No response	No response	No response	13%	11%
No response	No response	No response	10%	10%
No response	No response	No response	20%	12%
No response	No response	No response	15%	9%

% of countries responding yes

What are your country's plans to re-initiate any suspended NCD services?

N/A	No response	N/A
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Are there any technical guidance or tools that you would suggest WHO to develop related to NCDs during COVID-19 outbreak?

No response	No response	not related to COVID-19 but to epidemics/pandemics in general Also integrated tools not
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### In-depth profile: Mental, neurological, and substance use disorders

Policies and plans	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Mental health and psychosocial support response part of national COVID-19 response plan	No response	No response	✓	83%	88%
Funded?	No response	No response	No		
Mental health and psychosocial support response part of national COVID-19 recovery plan?	No response	No response	✓	74%	73%
Funded?	Not included in round 2	Not included in round 3	No		
Following activities have been implemented as part of the current mental health and psychosocial support (MHPSS) response plan for COVID-19					
Orient responders to mental health and psychosocial aspects of COVID-19	✓	✓	✓	87%	83%
Ensure inter-sectoral referral pathways are established and contextualized to the situation of limited physical distancing	✓	×	✓	61%	55%
Distribute timely and accessible information on general and MHPSS services, coping strategies and updates	✓	✓	✓	70%	77%
Provide MHPSS to people in COVID treatment centers, isolation and quarantine	✓	✓	✓	83%	76%
Protect the mental health and well-being of all responders ensuring that they can access mental health and psychosocial care.	✓	✓	✓	91%	81%
Provide care and address the basic needs and mental health care needs of people with existing MNS conditions induced or exacerbated by COVID-19	✓	✓	✓	65%	65%
Address the specific mental health and neurological needs of older adults, people with disabilities and other vulnerable persons	✓	✓	✓	43%	48%
Targeted Risk communication strategies/campaigns to address social stigma	✓	✓	✓	70%	61%
Establish opportunities for the bereaved to mourn even from a distance.	✓	×	✓	48%	40%
Integrate response activities into existing services	No response	✓	✓	78%	73%
Ensure that risk of infection for people with mental neurological and substance use disorders in mental health hospitals and long-term care facilities are minimized	✓	✓	✓	65%	56%
Integrate mental health and psychosocial support preparedness in national emergency response plans	Not included in round 2	Not included in round 3	✓	78%	63%
Review of national mental health policies or plans to include preparedness and response to public health emergencies	Not included in round 2	Not included in round 3	×	61%	54%



### In-depth profile: Mental, neurological, and substance use disorders (continued)

	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
				% of countries responding yes	
Have a functioning multisectoral mental health and psychosocial coordination platform	✓	✓	✓	41%	54%
Following Ministries and bodies are part of the coordination platform					
Ministry of Health	✓	✓	✓	100%	100%
Ministry of Social/Family Affairs	✓	✓	✓	77%	82%
Ministry of Education	×	✓	✓	85%	82%
Ministry of Labour	×	×	✓	15%	38%
Ministry of Finance	✓	✓	✓	15%	28%
Ministry of Foreign Affairs	×	×	✓	23%	18%
United Nations Agencies	×	✓	✓	54%	57%
Governmental entity responsible for substance use	✓	✓	✓	38%	55%
Non-governmental Organizations	×	✓	✓	92%	86%
Service users' representatives	×	×	✓	46%	41%
National professional associations/societies	✓	✓	✓	54%	67%
National disaster management authority	✓	×	✓	23%	42%
COVID-19 response plan includes provisions for services and supports for people with post-COVID condition, especially mental and neurological sequelae of post-COVID condition	No response	No response	Yes and 100 % funded		
COVID-19 recovery plan includes provisions for services and supports for people with post-COVID condition, especially mental and neurological sequelae of post-COVID condition	No response	No response	Yes and 100 % funded		
	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
				% of countries responding yes	
People with post COVID MNS conditions managed in the following settings:					
No services yet established	Not included in round 2	Not included in round 3	×	15%	4%
Specialist mental health facilities	Not included in round 2	Not included in round 3	✓	100%	82%
Specialist neurologist facilities	Not included in round 2	Not included in round 3	×	36%	36%
Specialist internal medicine facilities	Not included in round 2	Not included in round 3	✓	36%	24%
Specialist infectious diseases facilities	Not included in round 2	Not included in round 3	×	18%	13%
General outpatient facilities	Not included in round 2	Not included in round 3	✓	82%	76%
Increase in service use/demand for post-COVID mental health assessments	Not included in round 2	Not included in round 3	No increase (less than 5% increase or decrease)		
	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
				% of countries responding yes	
Government policies/directives designating access to essential services for mental, neurological and substance use (MNS) disorders					
Mental health services at stand-alone psychiatric hospitals	No response	No response	No response	4%	2%
Specialized MNS services at general hospitals	No response	No response	No response	4%	1%
Specialized neurology services at health facilities	No response	No response	No response	4%	1%
Specialized services for substance use disorders at health facilities	No response	No response	No response	5%	3%
Community-based services for MNS disorders including in primary care facilities	No response	No response	No response	13%	5%
<b>Surveillance</b>					
Collecting or collating data on mental, neurological and substance use disorders or	Yes	No	No		

### Key informants

Round 4 survey sections	Key informant	Key informant position	Key informant organisation
Continuity of essential health services module	Theophile Dushime	Chief Technical Advisor	Ministry of Health
Sexual, reproductive, maternal, newborn, child and adolescent health	Theophile Dushime	Chief Technical Advisor	Ministry of Health
Nutrition	Theophile Dushime	Chief Technical Advisor	Ministry of Health
Immunization	Theophile Dushime	Chief Technical Advisor	Ministry of Health
Human immunodeficiency virus and hepatitis	Theophile Dushime	Chief Technical Advisor	Ministry of Health
Tuberculosis	Theophile Dushime	Chief Technical Advisor	Ministry of Health
Malaria	Theophile Dushime	Chief Technical Advisor	Ministry of Health
Neglected tropical diseases	Theophile Dushime	Chief Technical Advisor	Ministry of Health
Noncommunicable diseases	Theophile Dushime	Chief Technical Advisor	Ministry of Health
Mental health, neurology and substance use disorders	Theophile Dushime	Chief Technical Advisor	Ministry of Health
Care for older people	Theophile Dushime	Technical Dushime	Ministry of Health
Future acute respiratory pandemic preparedness	Theophile Dushime	Chief Technical Advisor	Ministry of Health