World Health Organization Round 4 tracking continuity of essential health services during the COVID-19 nandemic for: Democratic Republic of the Congo **Table of contents** Page Number Overview and background Summary Disruptions across service delivery settings and platforms Disruptions to tracer services Service backlog trends Supply chain disruptions Intentional modifications to service delivery and essential public health functions Mitigation strategies and recovery measures Policies, planning and investments 7 Delivery of essential COVID-19 tools 10 Priority needs and technical assistance requirements from WHO 10 In-depth profile: Sexual, reproductive, maternal, newborn, child, and adolescent health 11 In-depth profile: Nutrition services 14 In-depth profile: Care for older people 14 In-depth profile: Immunization 15 In-depth profile: Neglected tropical diseases 16 In-depth profile: Noncommunicable diseases 18 19

In-depth profile: Mental, neurological, and substance use disorders Key informant details

Overview

This profile presents findings from the WHO pulse survey on continuity of essential health services during the COVID-19 pandemic.

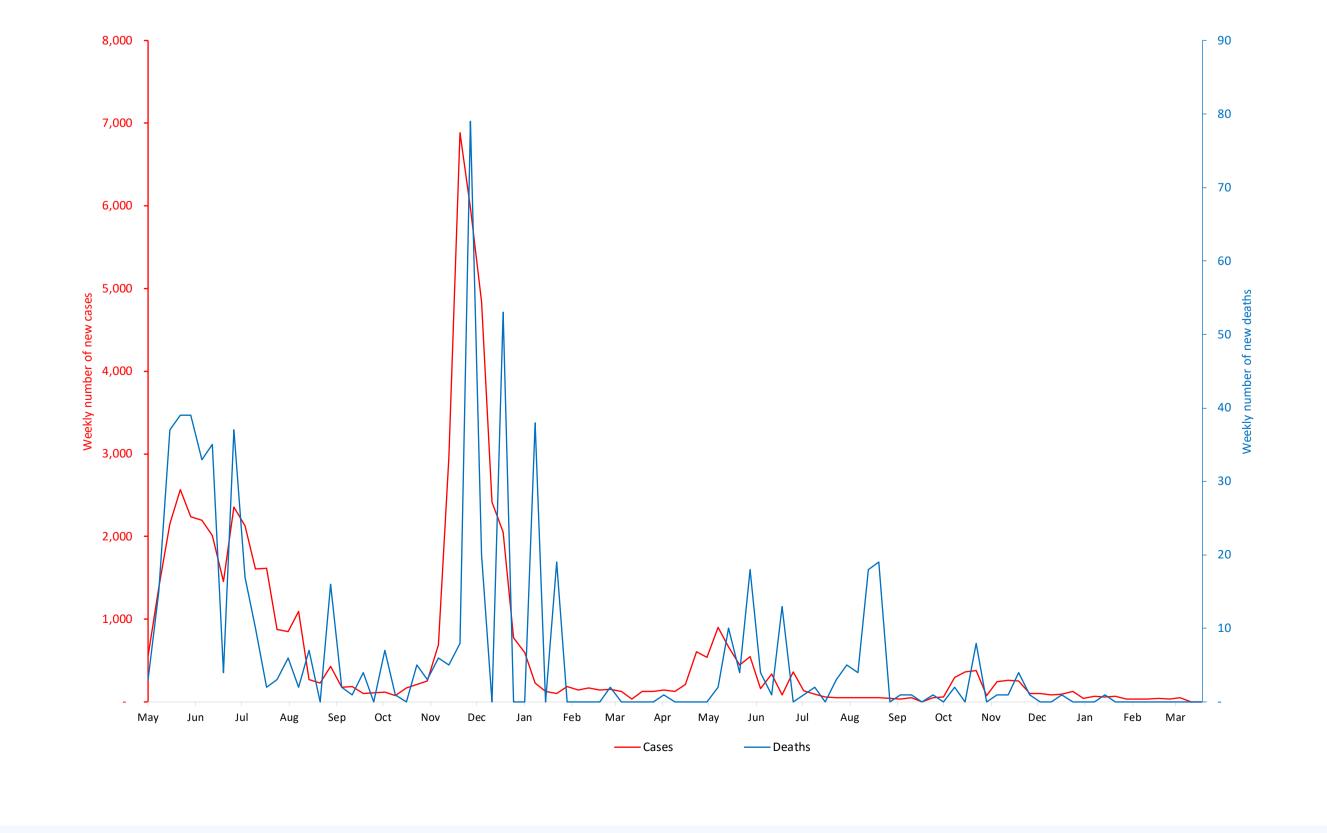
Background

Region	Population	Income Group	GDP (USD per capita)	Life Expectancy (years)	Population 60 and over (%)
AFR	89,561,403	Low income	\$577.2	62.4	4.7%

Survey participation

Round 1 surveys	Submission Date	Round 3 survey sections	Submission Date	Round 4 survey sections	Submission Date
Essential Health Services	27-May-20	Cross-cutting ontinuity of essential health services module	8-Nov-21	Cross-cutting ontinuity of essential health services module	24-Dec-22
Noncommunicable diseases	6-May-20	Sexual, reproductive, maternal, newborn, child and adolescent health	8-Nov-21	Sexual, reproductive, maternal, newborn, child and adolescent health	22-Dec-22
Mental, neurological, and substance use disorders	Did not participate	Nutrition	23-Nov-21	Nutrition	22-Dec-22
		Immunization	22-Nov-21	Immunization	23-Dec-22
Round 2 survey sections		Human immunodeficiency virus and hepatitis	22-Nov-21	Human immunodeficiency virus and hepatitis	16-Jan-23
Cross-cutting ontinuity of essential health services module	18-Feb-21	Tuberculosis	4-Nov-21	Tuberculosis	26-Dec-22
Reproductive, maternal, newborn, child and adolescent health and nutrition	18-Feb-21	Malaria	22-Nov-21	Malaria	21-Dec-22
Immunization	18-Feb-21	Neglected tropical diseases	22-Nov-21	Neglected tropical diseases	21-Dec-22
Human immunodeficiency virus and hepatitis	18-Feb-21	Mental health, neurology and substance use disorders	22-Nov-21	Mental health, neurology and substance use disorders	23-Dec-22
Tuberculosis	18-Feb-21	Care for older people	23-Nov-21	Noncommunicable diseases	21-Dec-22
Malaria	18-Feb-21			Care for older people	22-Dec-22
Neglected tropical diseases	18-Feb-21			Future acute respiratory pandemic preparedness	16-Jan-23
Noncommunicable diseases	18-Feb-21				
Mental, neurological, and substance use disorders	18-Feb-21				

Weekly number of new COVID-19 cases and deaths

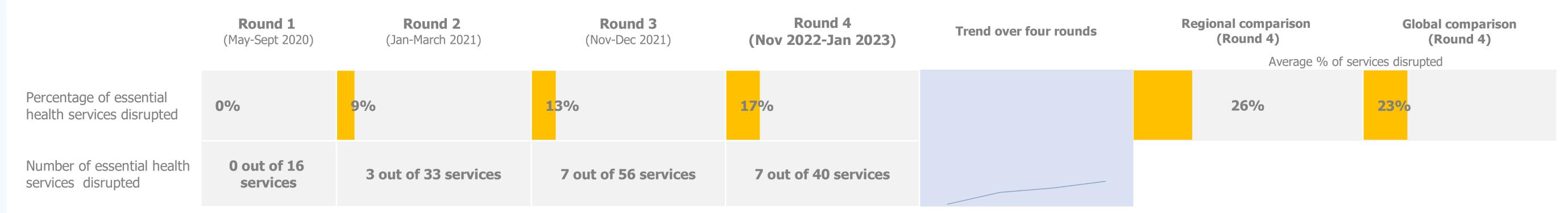




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Summary of disruptions

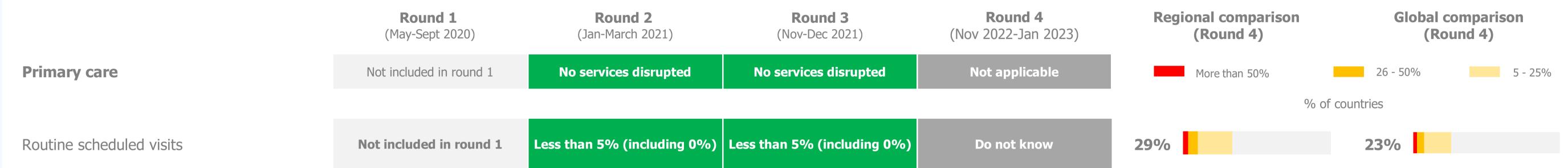
Democratic Republic of the Congo



Denominator excludes services that were not reported on and services for which Not applicable and Do not know responses were submitted

Level of service disruption by service group	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)
Primary care	Not applicable	No services disrupted	No services disrupted	Not applicable
Emergency, critical, and operative care	No services disrupted	No services disrupted	No services disrupted	Not applicable
Rehabilitative and palliative services	No services disrupted	No services disrupted	No services disrupted	Not applicable
Community care	Not included in round 1	Not included in round 2	No services disrupted	Not applicable
Hospital inpatient services	Not included in round 1	Not included in round 2	No services disrupted	Not applicable
Appointments with specialists	Not included in round 1	Not included in round 2	No services disrupted	Not applicable
Sexual, reproductive, maternal, newborn, child and adolescent health	No services disrupted	No services disrupted	No services disrupted	No services disrupted
Nutrition	No services disrupted	No services disrupted	Some services disrupted	No services disrupted
Immunization	No services disrupted	No services disrupted	No services disrupted	No services disrupted
Communicable disease	No services disrupted	Some services disrupted	Some services disrupted	Some services disrupted
Neglected tropical diseases	Not applicable	Not applicable	No services disrupted	All services disrupted
Mental, neurological, and substance use (MNS) disorders	Not applicable	Not applicable	No services disrupted	Not applicable
Noncommunicable diseases	Not applicable	No services disrupted	Not included in round 3	No services disrupted
Care for older people	Not included in round 1	Not included in round 2	No services disrupted	Not applicable

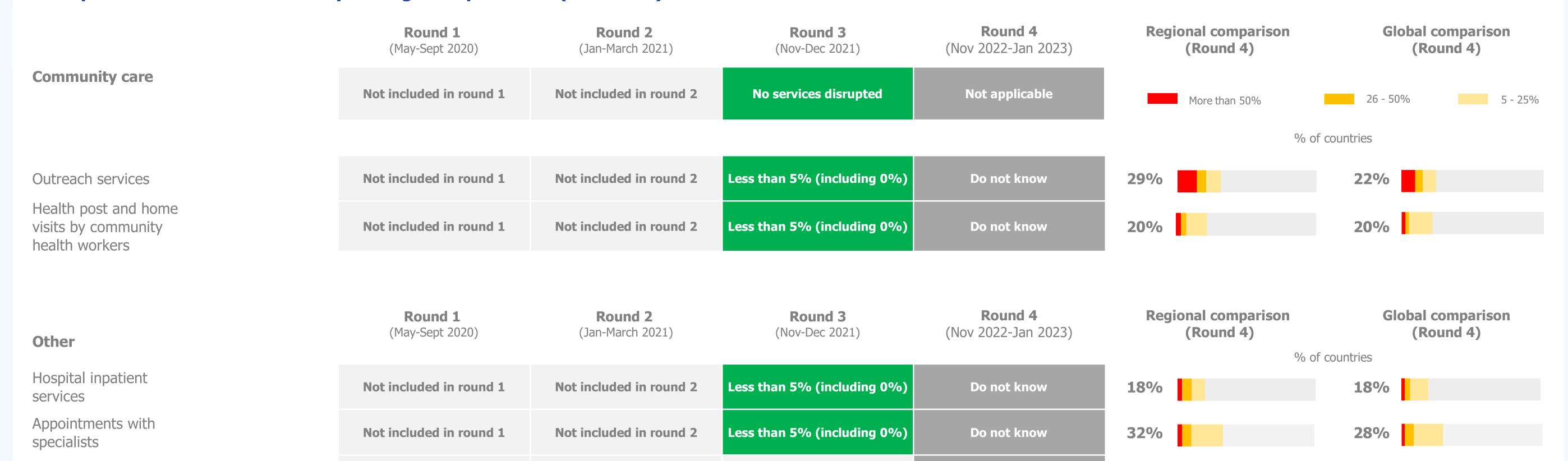
Disruptions across service delivery settings and platforms



Visits for undifferentiated symptoms	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Do not know	20%	20%
Prescription renewals for chronic medications	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Do not know	23%	20%
	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Emergency, critical and operative care	No services disrupted	No services disrupted	No services disrupted	Not applicable	More than 50%	26 - 50% 5 - 25%
					% 0	f countries
Ambulance services at the scene	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Do not know	19%	13%
24-hour emergency unit services	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Do not know	23%	16%
Elective surgeries	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Do not know	19%	24%
Emergency surgeries	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Do not know	16%	15%
	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Rehabilitative, palliative and long-term care	No services disrupted	No services disrupted	No services disrupted	Not applicable	More than 50%	26 - 50% 5 - 25%
					% 0	f countries
Rehabilitation services	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Do not know	19%	24%
Palliative services	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Do not know	21%	21%

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Disruptions across service delivery settings and platforms (continued)



Traditional and/or complementary medicine	Not included in round 1	Not included in round 2	Not included in round 3	Do not know	16%	15%
Disruptions to tracer services	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)		
Sexual, reproductive, maternal, newborn, child and adolescent health	No services disrupted	No services disrupted	No services disrupted	No services disrupted	More than 50%	26 - 50% 5 - 25%
Family planning and contraception	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Increase of 5% or more	30%	% of countries
Safe abortion	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Increase of 5% or more	16%	15%
Post-abortion care services	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Increase of 5% or more	28%	24%
Fertility care/infertility services	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Do not know	22%	23%
Identification and care for intimate partner violence	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Do not know	33%	20%
Response to sexual violence (post-rape care)	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Increase of 5% or more	23%	13%
Antenatal care	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Increase of 5% or more	31%	23%
Facility-based births	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Increase of 5% or more	24%	18%
Postnatal care for women and newborns	Not included in round 1	Less than 5% (including 0%)	Less than 5% (including 0%)	Increase of 5% or more	31%	21%
Neonatal intensive care unit (NICU) services	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Do not know	24%	14%
Sick child services	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Increase of 5% or more	31%	21%
Well-child visits	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Increase of 5% or more	30%	24%
Adolescent and youth friendly services	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Increase of 5% or more	32%	26%
Nutrition	No services disrupted	No services disrupted	Some services disrupted	No services disrupted	More than 50%	26 - 50% 5 - 25%
						% of countries
Counselling on infant and young-child feeding	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	45%	31%
Screening for and/or management of moderate and severe wasting	Less than 5% (including 0%)	Less than 5% (including 0%)	5-25%	Do not know	44%	28%
Distribution of high-dose vitamin A supplementation	Not included in round 1	Not included in round 2	5-25%	Increase of 5% or more	39%	29%
Growth monitoring and promotion	Not included in round 1	Not included in round 2	Not included in round 3	Increase of 5% or more	53%	34%
Care for older people	Not applicable	Not applicable	No services disrupted	Not applicable	More than 50%	26 - 50% 5 - 25%
						% of countries
Health and social care services in long-term care facilities	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Do not know	31%	22%
Health and social care services in the community	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Do not know	43%	36%
Provision of integrated health and social care services	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Do not know	42%	31%
Screening and assessment of physical and mental capacities	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Do not know	43%	37%
Immunization	No services disrupted	No services disrupted	No services disrupted	No services disrupted	More than 50%	26 - 50% 5 - 25%
						% of countries
Routine facility-based immunization services	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Increase of 5% or more	29%	28%
Routine outreach immunization services	Less than 5% (including 0%)	Less than 5% (including 0%)	Less than 5% (including 0%)	Increase of 5% or more	50%	35%

Disruptions to tracer services (continued)	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (May-Oct 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global compa (Round 4	
Communicable diseases	No services disrupted	Some services disrupted	Some services disrupted	Some services disrupted	More than 50%	26 - 50%	5 - 25%
HIV prevention services	No response	Less than 5% (including 0%)	5-25%	Less than 5% (including 0%)	29%	% of countries 24%	
HIV testing services	No response	Less than 5% (including 0%)	5-25%	Increase of 5% or more	22%	27%	
Continuation of established ARV treatment	Less than 5% (including 0%)	Less than 5% (including 0%)	5-25%	Increase of 5% or more	16%	8%	
Initiation of new ARV treatment	No response	Less than 5% (including 0%)	5-25%	Increase of 5% or more	19%	12%	
Hepatitis B and C diagnosis and treatment	No response	Less than 5% (including 0%)	Not applicable	Not included in Round 4	NA	NA	
Hepatitis B diagnosis and treatment	Not included in round 1	Not included in round 2	Not included in round 3	Less than 5% (including 0%)	12%	19%	
Hepatitis C diagnosis and cure	Not included in round 1	Not included in round 2	Not included in round 3	Less than 5% (including 0%)	14%	18%	
STI treatment services	Not included in round 1	Not included in round 2	Not included in round 3	Less than 5% (including 0%)	21%	22%	
Testing of pregnant women for syphilis	Not included in round 1	Not included in round 2	Not included in round 3	Less than 5% (including 0%)	19%	14%	
TB case detection and treatment	Less than 5% (including 0%)	5-25%	Less than 5% (including 0%)	Increase of 5% or more	37%	37%	
Malaria diagnosis and treatment	Less than 5% (including 0%)	5-25%	Less than 5% (including 0%)	Less than 5% (including 0%)	17%	22%	
Malaria tests performed by health worker	Not included in round 1	Not included in round 2	Not included in round 3	Less than 5% (including 0%)	14%	22%	
Campaigns for distribution of insecticide treated nets (ITN)	Less than 5% (including 0%)	More than 50%	5-25%	26-50%	21%	33%	
Malaria prevention campaigns: indoor residual spraying (IRS)	Not applicable	Not applicable	Not applicable	Not applicable	5%	20%	
Malaria prevention campaigns: seasonal malaria chemoprevention (SMC)	Not applicable	Not applicable	Not applicable	Not applicable	0%	0%	
Malaria surveillance	Not included in round 1	Not included in round 2	Less than 5% (including 0%)	Less than 5% (including 0%)	7%	13%	
Neglected tropical diseases							
Neglected tropical diseases	Not applicable	Not applicable	No services disrupted	All services disrupted	More than 50%	26 - 50% % of countries	5 - 25%
Diagnosis, treatment and care for NTDs	Not included in round 1	Do not know	Do not know	5-25%	29%	28%	
Large scale preventive chemotherapy campaigns for NTDs	Not included in round 1	Do not know	Less than 5% (including 0%)	26-50%	29%	35%	
Community awareness and health education campaigns for NTDs	Not included in round 1	Do not know	Less than 5% (including 0%)	26-50%	26%	33%	
Support for self-care, rehabilitation and psychosocial services for patients with chronic	Not included in round 1	Do not know	Less than 5% (including 0%)	5-25%	18%	21%	
NTDs Prescriptions for NTD medicines	Not included in round 1	Do not know	Less than 5% (including 0%)	5-25%	26%	18%	
Surgical procedures for NTDs	Not included in round 1	Do not know	Do not know	5-25%	21%	19%	
Noncommunicable diseases	Not applicable	No services disrupted	No services disrupted	No services disrupted	More than 50%	26 - 50%	5 - 25%
						% of countries	
Hypertension management	Don't know	Less than 5% (including 0%)	Not included in round 3	Increase of 5% or more	31%	30%	
Cardiovascular emergencies Diabetes and Diabetic Complications	Don't know	Less than 5% (including 0%)	Not included in round 3	Less than 5% (including 0%)	30%	21%	
Management	Don't know	Less than 5% (including 0%)	Not included in round 3	Increase of 5% or more	31%	26%	
Cancer screening	Not included in round 1	Less than 5% (including 0%)			33%	32%	
Cancer treatment	Don't know	Less than 5% (including 0%)			30%	24%	
Asthma services	Don't know Don't know	Less than 5% (including 0%) Less than 5% (including 0%)	Not included in round 3 Not included in round 3	Increase of 5% or more Do not know	34% 40%	25% 26%	
Urgent dental care	DON UKNOW	Less than 5% (including 0%)	Not included in round 5	DO NOU KNOW	40%	20%	
Mental, neurological, and substance use (MNS) disorders	Not applicable	Not applicable	No services disrupted	Not applicable	More than 50%	26 - 50% % of countries	5 - 25%
Management of emergency of MNS manifestations	No response	Do not know	Less than 5% (including 0%)	Do not know	17%	9%	
Psychotherapy/counselling/psychosocial interventions for MNS disorders	No response	Do not know	Less than 5% (including 0%)	Do not know	13%	14%	
Availability of psychotropic medicines for management of MNS disorders	No response	Do not know	Less than 5% (including 0%)	Do not know	18%	17%	
Services for children and adolescents with mental health conditions or disabilities	No response	Do not know	Less than 5% (including 0%)	Do not know	0%	12%	
Services for older adults with mental health	No response	Do not know	Less than 5% (including 0%)	Do not know	5%	13%	
conditions or disabilities, including dementia Neuroimaging and neurophysiology	Not included in round 1		Less than 5% (including 0%)		0%	9%	
School mental health programme	No response		Less than 5% (including 0%)		16%	15%	
Inclusive schooling for children with special needs					6%	8%	
		Not included in round 2	Do not know	Do not know			
Suicide prevention programme Substance use prevention and management	No response	Do not know	Do not know	Do not know	6%	13%	
programs	No response	Do not know	No response	Do not know	8%	11%	
		Not included in yound 2	Do not know	Do not know	11%	13%	
Alcohol prevention and management programs	No response	Not included in round 2					

Service backlog trends:	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional compa (Round 4) % c		Global compa (Round 4
Elective surgeries and procedures	Not included in round 1	Do not know	Not applicable	Do not know	60%		47%
Appointments with specialists (outpatient)	Not included in round 1	Not included in round 2	Not applicable	Do not know	60%		50%
Screening, diagnosis and treatment of cancers	Not included in round 1	Not included in round 2	Not applicable	Do not know	57%		48%
Screening, diagnosis and treatment of NCDs	Not included in round 1	Not included in round 2	Not applicable	Do not know	68%		62%
Rehabilitation services	Not included in round 1	Not included in round 2	Not applicable	Do not know	55%		52%
					% of countries v	with disruption to in-c	country supply chain sy
Supply chain disruptions:	Not included in round 1	Νο	Yes	Νο	34%		24%
Vaccines	Not included in round 1	Not included in round 2	Not included in round 3	No response	70%		57%
Medicines (excluding oxygen)	Not included in round 1	Not included in round 2	Not included in round 3	No response	64%		77%

Laboratory supplies	Not included in round 1	Not included in round 2	Not included in round 3	No response	70%	75%
Medical supplies	Not included in round 1	Not included in round 2	Not included in round 3	No response	82%	82%
Medical imaging accessories	Not included in round 1	Not included in round 2	Not included in round 3	No response	45%	44%
Personal protective equipment	Not included in round 1	Not included in round 2	Not included in round 3	No response	27%	27%
Disinfectant and hygiene supplies	Not included in round 1	Not included in round 2	Not included in round 3	No response	36%	29%

Not included in round 3

Not included in round 2

45%

No response

48%

Intentional modifications to service delivery and essential public health functions

Not included in round 1

Strategic changes to service delivery platform access

Medical oxygen

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
					Suspended	Limited
					% c	of countries
Primary care services	Not included in round 1	Not included in round 2	Functioning as normal	Functioning as normal	11%	7%
Outpatient services	Functioning as normal	Functioning as normal	Functioning as normal	Functioning as normal	16%	11%
Inpatient services	Functioning as normal	Functioning as normal	Functioning as normal	Functioning as normal	14%	10%
Emergency unit services	Functioning as normal	Functioning as normal	Functioning as normal	Functioning as normal	5%	4%
Prehospital emergency care services	Functioning as normal	Functioning as normal	Functioning as normal	Functioning as normal	22%	11%
Community-based care	Functioning as normal	Functioning as normal	Functioning as normal	Functioning as normal	22%	16%
Mobile clinics	Functioning as normal	Functioning as normal	Functioning as normal	Functioning as normal	24%	20%

Strategic changes to essential public health functions and activities

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
					Suspended	Limited
					%	of countries
Population-based activities for health protection	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	29%	15%
Health promotion population-based activities	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	11%	11%
Disease prevention population-based activities	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	17%	13%
Surveillance and response	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	19%	10%
Emergency preparedness and response	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	16%	12%
Communications and social mobilization activities for health	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	20%	12%
Public health research	Not included in round 1	Functioning as normal	Functioning as normal	Functioning as normal	31%	25%
	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	% of countries who reass	igned or deployed staff at any time
Government staff responsible for EHS delivery have been reassigned/deployed to COVID-19 response	Not included in round 1	Not included in round 2	Not included in round 3	Staff were reassigned or deployed, and at least some staff are still reassigned or deployed	97%	98%

Mitigation strategies and recovery	measures					
Service delivery modifications	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparis (Round 4)	on Global compariso (Round 4)
					% of countries us	ing strategy (with or without integration)
Expansion of facility hours	Not included in round 1	×	×	Not used	50%	52%
Provision of home-based care where appropriate	Not included in round 1	\checkmark	\checkmark	Used but not integrated into routine service delivery	71%	69%
Telemedicine deployment to replace in-person consults	Not included in round 1	×	×	Not used	44%	66%
Use of self-care interventions where appropriate	Not included in round 1	\checkmark	\checkmark	Used but integration into routine service delivery not known	74%	65%
Catch-up campaigns for missed appointments	Not included in round 1	×	×	Used but not integrated into routine service delivery	71%	53%
Integration of several services into single visit	Not included in round 1	×	\checkmark	Not used	44%	42%
Redirection of patients to alternate care sites/reorientation of referral pathways	No response	×	×	Used but not integrated into routine service delivery	62%	58%
Health worker capacities and training					% of countries us	ing strategy (with or without integration)
Redistribution of health worker tasks and optimization of roles	Not applicable	\checkmark	\checkmark	Used and integrated into routine service delivery	65%	72%
Rapid training mechanisms and job aids for key capacities and newly distributed tasks and roles	Not included in round 1	Not included in round 2	\checkmark	Not used	76%	80%
Recruitment of additional staff	No response	×	×	Not used	74%	71%
Provision of mental health care and psychosocial support to health workers	Not included in round 1	Not included in round 2	\checkmark	Used and integrated into routine service delivery	74%	63%
Establishment of pathways for accelerated training and early certification of medical, nursing and other key staff	Not included in round 1	Not included in round 2	×	Not used	32%	40%
Paid sick leave, overtime pay, and/or hazard pay	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	47%	55%
Access to medicines and health products					% of countries us	ing strategy (with or without integration)
Novel approaches to renewing prescriptions and dispensing medications	Not included in round 1	Not included in round 2	\checkmark	Not used	50%	56%
Adaption of supply chain logistics and management processes	Not applicable	×	×	Not used	65%	71%
Procurement of surge commodities (e.g. PPE, oxygen)	Not included in round 1	Not included in round 2	\checkmark	Not used	79%	75%

Community engagement and risk communication strategies

% of countries using strategy (with or without integration)

Community communications	Not applicable	×	\checkmark	Not used	88%	89%	
Use of proactive governmental strategies to reach vulnerable groups	Not included in round 1	\checkmark	×	Not used	44%	63%	

Use of existing networks or organizations (e.g. NGOs) to reach vulnerable groups	Not included in round 1	\checkmark	\checkmark	Used but not integrated into routine service delivery	82%	77%				
% of countries using strategy (with or without integration)										
Removal of user fees or provision of subsidies for fees at point of use	Not applicable	×	×	Used and integrated into routine service delivery	32%	41%				
Provision of cash transfers for vulnerable populations to access care	Not included in round 1	Not included in round 2	×	Not used	38%	29%				
Agreements with private health facilities to deliver essential health services supported through public funds	Not included in round 1	Not included in round 2	×	Used and integrated into routine service delivery	53%	48%				
Systematic use of quality improvement approaches					% of countries usin	ng strategy (with or without integration)				
Improving patient flow in health facilities	Not included in round 1	Not included in round 2	Not included in round 3	Not used	62%	68%				
Improving the quality of care in essential health services delivered to patients	Not included in round 1	Not included in round 2	Not included in round 3	Used but not integrated into routine service delivery	76%	64%				
Providing training and supportive supervision of the workforce in quality improvement	Not included in round 1	Not included in round 2	Not included in round 3	Used but not integrated into routine service delivery	85%	75%				
Application of improvement cycles to find solutions for priority issues and challenges in the delivery of clinical care	Not included in round 1	Not included in round 2	Not included in round 3	Not used	47%	48%				

Policies, planning and investments									
Policies and plans	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional compariso (Round 4) % of	n Global comparison (Round 4) countries responding yes			
Government has defined EHS to be maintained during COVID-19	Yes	Yes	Yes, developed	Yes, developed	50%	59%			
Country developed or revised a health system recovery plan to strengthen health service resilience and preparedness for future public health emergencies	Not included in round 1	Not included in round 2	Yes	Do not know	39%	44%			
Plan has been budgeted	Not included in round 1	Not included in round 2	Not included in round 3	No response	92%	92%			
Implementation of plan has started	Not included in round 1	Not included in round 2	Not included in round 3	No response	83%	95%			

Implentation hasn't started because:

Focus is still currently on pandemic response	Not included in round 1	Not included in round 2	Not included in round 3	No response	Sample size too small to display.	Sample size too small to display
Focus is currently on socio-economic recovery	Not included in round 1	Not included in round 2	Not included in round 3	No response	Sample size too small to display	Sample size too small to display
Limited resources	Not included in round 1	Not included in round 2	Not included in round 3	No response	Sample size too small to display	Sample size too small to display
No designated authority/platform/mechanism to coordinate implementation	Not included in round 1	Not included in round 2	Not included in round 3	No response	Sample size too small to display	Sample size too small to display
A focused review was used to inform recovery plan	Not included in round 1	Not included in round 2	Not included in round 3	No response	82%	94%
Thematic areas that have been identified as central	I to ongoing recovery effort:				% of countries	responding yes
Primary Care	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	89%	89%
Emergency risk management including preparedness	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	95%	84%
Other essential public health functions	Not included in round 1	Not included in round 2	Not included in round 3	-	42%	62%
Continuity of essential health services across health programmes and conditions	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	89%	83%
Whole of government / multisectoral engagement	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	58%	57%
Community engagement	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	92%	75%
Vulnerable and marginalized populations	Not included in round 1	Not included in round 2	Not included in round 3	-	68%	65%
Quality of care	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	76%	63%
None	Not included in round 1	Not included in round 2	Not included in round 3	-	0%	2%
Country made additional government funding and investments	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4) % of countries	Global comparison (Round 4) responding yes
To maintain EHS during COVID-19	×	No response	\checkmark	\checkmark	76%	83%
To cover reductions in loss of revenue	Not included in round 1	Not included in round 2	Not included in round 3	No response	28%	56%
For longer-term recovery and/or health service resilience and preparedness	Not included in round 1	Not included in round 2	No response	No response	58%	74%
Sub-areas where investments have been made					% of countries	responding yes
New facility infrastructure	Not included in round 1	Not included in round 2	N/A	N/A	78%	81%
Digital health technologies and infrastructure	Not included in round 1	Not included in round 2	N/A	N/A	67%	87%
Health workforce capacity strengthening	Not included in round 1	Not included in round 2	N/A	N/A	100%	95%
Access to medicines, supplies and other health products	Not included in round 1	Not included in round 2	N/A	N/A	89%	86%
Health information systems	Not included in round 1	Not included in round 2	N/A	N/A	83%	80%

					% of c	countries responding yes
Country received additional external funding to support health system recovery efforts from:	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)		
None	Not included in round 1	Not included in round 2	Not included in round 3	-	0%	15%
WHO	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	87%	78%
Other UN agencies and multilateral development banks	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	87%	75%
Bilateral development partners	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	87%	64%
International non-governmental organizations (not for profit)	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	61%	58%
National non-governmental organizations (not for profit)	Not included in round 1	Not included in round 2	Not included in round 3	-	37%	41%
International private organizations (for profit)	Not included in round 1	Not included in round 2	Not included in round 3	-	32%	30%
National private organizations (for profit)	Not included in round 1	Not included in round 2	Not included in round 3	-	26%	27%

% of countries responding yes

					70 UI CC	ountries responding yes
There is a designated national authority with clear responsibility for coordinating health system recovery efforts within the health sector and/or across other sectors	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	74%	78%
	Round 1	Round 2	Round 3	Round 4	Regional comparison	-
Information tracking	(May-Sept 2020)	(Jan-March 2021)	(Nov-Dec 2021)	(Nov 2022-Jan 2023)	(Round 4) % of co	(Round 4) ountries responding yes
Regularly monitoring the continuity of EHS during COVID-19	Not included in round 1	Yes	Yes	Yes	86%	88%
If yes, does it include monitoring mitigation or recovery strategies	Not included in round 1	Yes	Yes	Yes	86%	82%
If yes, does it include monitoring of the long- term effects of essential health service disruptions	Not included in round 1	Not included in round 2	Yes	Yes	81%	80%
If yes, does it include monitoring of barriers to accessing essential health services	Not included in round 1	Not included in round 2	Not included in round 3	Yes	93%	85%
If yes, does it include monitoring of changes in care-seeking behaviour	Not included in round 1	Not included in round 2	Not included in round 3	Yes	93%	83%
Focused review and documentation of the current situation and the impact of the pandemic in order to inform recovery planning	Not included in round 1	Not included in round 2	Not included in round 3	Yes	79%	76%
in order to inform recovery planning					% of co	ountries responding yes
Existence of team dedicated to tracking and addressing the infodemic and health misinformation during COVID-19	Not included in round 1	Yes, within Ministry of Health or equivalent	Yes, within Ministry of Health or equivalent	Yes, within Ministry of Health or equivalent	95%	90%
Collecting or collating data on comorbidities in COVID-19 patients	Not included in round 1	Yes	Yes	Yes	97%	94%
Collecting or collating patient-level data on post-COVID-19 condition and its sequelae	Not included in round 1	Not included in round 2	No	No	52%	57%
Active, multi-source social listening mechanism in place to inform decision-makin	Not included in round 1	Not included in round 2	Not included in round 3	Yes	71%	63%
Produced one or more qualitative or quantitative analysis of health inequities during the COVID-19 pandemic	Not included in round 1	Not included in round 2	Yes	Yes	65%	66%
Capacities for potential COVID-19 surge	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4) ountries responding yes
Current curge capacity assessed	Not included in round 1	Not included in round 2	Not included in round 3	Do not know	44%	42%
Priority health capacity strengthening areas	s for potential COVID-19 s	surge (top 3)			% of co	ountries responding yes
Multisectoral coordination, governance and financing	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	55%	64%
Surveillance, laboratories and diagnostics	Not included in round 1	Not included in round 2	Not included in round 3	-	74%	60%
Risk communication and community engagement	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	61%	54%
Managing essential health services and systems	Not included in round 1	Not included in round 2	Not included in round 3	-	18%	33%
Points of entry, international travel and transport, and mass gatherings	Not included in round 1	Not included in round 2	Not included in round 3	-	42%	26%
Protection of health workforce	Not included in round 1	Not included in round 2	Not included in round 3	-	24%	27%
Infection prevention and control	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	21%	17%
Operational support, logistics and supply chains	Not included in round 1	Not included in round 2	Not included in round 3	-	18%	17%
Research and development	Not included in round 1	Not included in round 2	Not included in round 3	_	8%	14%
Case management and clinical operations	Not included in round 1	Not included in round 2	Not included in round 3	_	24%	14%

	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Capacities that were strengthened or institu	tionalized for the COVID-	•19 pandemic that have be	een leveraged in response	e for any other non-		
COVID-19 public health emergency or disast			J J J J J J J J J J		% of countri	es responding yes
Not applicable (no other public bealth						
Not applicable/no other public health emergencies or disasters	Not included in round 1	Not included in round 2	Not included in round 3		8%	15%
Multisectoral coordination, governance and financing	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	86%	76%
Risk communication, community engagement and infodemic management	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	94%	83%
Surveillance, laboratories and diagnostics	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	94%	90%
Points of entry, international travel and	Not included in round 1	Not included in round 2	Not included in round 3		83%	72%
transport, and mass gatherings		Not metadea in round 2	Not included in round 5	v	00 /0	/ 2 /0
Protection of health workforce	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	71%	69%
Case management, clinical operations	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	77%	66%
Infection prevention and control	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	89%	82%
Operational support, logistics and supply chains	Not included in round 1	Not included in round 2	Not included in round 3	\checkmark	83%	78%
Managing essential health services and systems	Not included in round 1	Not included in round 2	Not included in round 3		74%	71%
Research and development	Not included in round 1	Not included in round 2	Not included in round 3		51%	47%
None	Not included in round 1	Not included in round 2	Not included in round 3	-	0%	0%
Future acute respiratory pandemic prepared	ness					
		Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
						es responding yes
There is a national multisectoral committee for future respiratory pathogen pandemic		Not included in round 2	Not included in round 3	Yes (or being established)	73%	74%
preparedness Country has respiratory pathogen preparedness				No, but planning to dovelop		
plan		Not included in round 2	Not included in round 3	No, but planning to develop one	55%	68%
Top three priority health capacity strengthening areas					% of countri	es responding yes
Multisectoral coordination, governance and financing		Not included in round 2	Not included in round 3	×	73%	66%
Risk communication and community engagement		Not included in round 2	Not included in round 3	×	34%	35%
Surveillance, laboratories and diagnostics		Not included in round 2	Not included in round 3	\checkmark	83%	73%
Points of entry, international travel and transport, and mass gatherings		Not included in round 2	Not included in round 3	\checkmark	32%	23%
Protection of health workforce		Not included in round 2	Not included in round 3	×	5%	17%
Case management, clinical operations, and infection prevention and control		Not included in round 2	Not included in round 3	\times	32%	24%
Operational support, logistics and supply chains		Not included in round 2	Not included in round 3	\checkmark	15%	15%
Managing essential health services and systems		Not included in round 2	Not included in round 3	×	5%	17 %
Planning for pandemic product deployment		Not included in round 2	Not included in round 3	×	5%	4%
(vaccines, therapeutics and other devices)						
Research and development The following ministries/agencies are engaged in		Not included in round 2	Not included in round 3	×	15%	14%

The following ministries/agencies are engaged in future respiratory pathogen pandemic preparedness National legislative body, office of head of state

Finance

Disaster risk management

Home affairs, interior affairs

% of countries responding yes

66%

68%

77%

59%

Not included in round 2	Not included in round 3	\checkmark	71%	
Not included in round 2	Not included in round 3	\checkmark	83%	
Not included in round 2	Not included in round 3	\checkmark	85%	
Not included in round 2	Not included in round 3	\checkmark	63%	

Commerce, trade		Not included in round 2	Not included in round 3	×	46%	39%
Defense, security forces		Not included in round 2	Not included in round 3	\checkmark	78%	68%
Labour, social welfare		Not included in round 2	Not included in round 3	×	49%	45%
Public works and services		Not included in round 2	Not included in round 3	×	39%	39%
Information and communication		Not included in round 2	Not included in round 3	\checkmark	90%	71%
Education		Not included in round 2	Not included in round 3	\checkmark	76%	61%
Delivery of essential COVID-19 tools						
COVID-19 diagnostic and testing	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)

Т	op three bottlenecks for potential scale up						% of countries resp	oonding yes	
La	ack of funding	Not included in round 1	Not included in round 2	\checkmark	\checkmark	64%		68%	
Н	ealth workforce challenges	Not included in round 1	Not included in round 2	\checkmark	-	58%		80%	
SI	nortages in laboratory supplies and equipment	Not included in round 1	Not included in round 2	-	\checkmark	58%		56%	
La	ack of distribution capacity	Not included in round 1	Not included in round 2	-	-	17%		10%	
La	ack of clear strategy, guidance or protocols	Not included in round 1	Not included in round 2	-	-	14%		13%	
La	ack of data/information	Not included in round 1	Not included in round 2	-	-	8%		23%	
D	emand-side challenges	Not included in round 1	Not included in round 2	-	\checkmark	19%		30%	
Т	op three technical assistance or support inte	erventions needed to addres	s bottlenecks				% of countries resp	oonding yes	

Financial planning support

 \checkmark

58%



Health worker recruitment, retention and training	Not included in round 1	Not included in round 2	\checkmark	-	56%	76%
Operational guidance and protocols for supply chain management	Not included in round 1	Not included in round 2	_	-	19%	22%
Surge procurement of COVID-19 laboratory supplies and equipment	Not included in round 1	Not included in round 2	-	\checkmark	47%	37%
Guidance on developing national policies, strategies, or plans for scale up	Not included in round 1	Not included in round 2	-	-	25%	26%
Rapid tools or guidance to assess and monitor gaps and health system absorption capacities	Not included in round 1	Not included in round 2	-	-	17%	33%
Risk communication and community engagement strategies	Not included in round 1	Not included in round 2	-	\checkmark	25%	27%
COVID-19 case management	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
COVID-19 case management Top three bottlenecks for potential scale up					(Round 4)	-
					(Round 4)	(Round 4)
Top three bottlenecks for potential scale up	(May-Sept 2020)	(Jan-March 2021)		(Nov 2022-Jan 2023)	(Round 4) % of countries	(Round 4)
Top three bottlenecks for potential scale up Lack of funding	(May-Sept 2020) Not included in round 1	(Jan-March 2021) Not included in round 2		(Nov 2022-Jan 2023)	(Round 4) % of countries 54%	(Round 4) s responding yes 57%
Top three bottlenecks for potential scale up Lack of funding Health workforce challenges Shortages in COVID-19 therapeutics and	(May-Sept 2020) Not included in round 1 Not included in round 1	(Jan-March 2021) Not included in round 2 Not included in round 2		(Nov 2022-Jan 2023)	(Round 4) % of countries 54% 86%	(Round 4) s responding yes 57% 80%
Top three bottlenecks for potential scale up Lack of funding Health workforce challenges Shortages in COVID-19 therapeutics and equipment	(May-Sept 2020) Not included in round 1 Not included in round 1 Not included in round 1	(Jan-March 2021) Not included in round 2 Not included in round 2 Not included in round 2	(Nov-Dec 2021) ✓ ✓	(Nov 2022-Jan 2023) ✓ –	(Round 4) % of countries 54% 86% 46%	(Round 4) s responding yes 57% 80% 39%

 \checkmark

Lack of data/information	Not included in round 1	Not included in round 2	-	-	16%	17%
Demand-side challenges	Not included in round 1	Not included in round 2	-	-	8%	14%

Top three technical assistance or support interventions needed to address bottlenecks

% of countries responding yes

Financial planning support	Not included in round 1	Not included in round 2	\checkmark	\checkmark	54%	60%
Health worker recruitment, retention and training	Not included in round 1	Not included in round 2	\checkmark	-	81%	80%
Operational guidance and protocols for supply chain management	Not included in round 1	Not included in round 2	-	-	22%	20%
Surge procurement of COVID-19 related therapeutics and equipment	Not included in round 1	Not included in round 2	\checkmark	-	35%	33%
Additional physical infrastructure	Not included in round 1	Not included in round 2	Not included in round 3	-	41%	33%
Guidance on developing national policies, strategies, or plans for scale up	Not included in round 1	Not included in round 2	-	-	27%	22%
Rapid tools or guidance to assess and monitor gaps and health system absorption capacities	Not included in round 1	Not included in round 2	-	-	19%	24%
Risk communication and community engagement strategies	Not included in round 1	Not included in round 2	-	\checkmark	14%	13%

Delivery of essential COVID-19 tools (continued)								
PPE distribution and use	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparis (Round 4)		
% of countries responding yes								
Lack of funding	Not included in round 1	Not included in round 2	\checkmark	\checkmark	67%	61%		
Health workforce challenges	Not included in round 1	Not included in round 2	\checkmark	-	33%	40%		
Shortages in PPE	Not included in round 1	Not included in round 2	_	\checkmark	64%	58%		
Lack of distribution capacity	Not included in round 1	Not included in round 2	-	-	42%	37%		
Lack of clear strategy, guidance or protocols	Not included in round 1	Not included in round 2	-	-	22%	24%		
Lack of data/information	Not included in round 1	Not included in round 2	-	\checkmark	44%	43%		

Top three technical assistance or support interventions needed to address bottlenecks

Financial planning support	Not included in round 1	Not included in round 2	\checkmark	\checkmark	61%	65%
Health worker training on appropriate use of PPE	Not included in round 1	Not included in round 2	\checkmark	_	47%	50%
Operational guidance and protocols for supply chain management	Not included in round 1	Not included in round 2	-	-	42%	41%
Surge procurement of PPE	Not included in round 1	Not included in round 2	\checkmark	-	50%	46%
Guidance on developing national policies, strategies, or plans for scale up	Not included in round 1	Not included in round 2	-	\checkmark	25%	23%
Rapid tools or guidance to assess and monitor gaps and health system absorption capacities	Not included in round 1	Not included in round 2	-	-	39%	43%
COVID-19 vaccination	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global compariso (Round 4)
Top three bottlenecks for potential scale up					% of cou	Intries responding yes
Lack of funding	Not included in round 1	Not included in round 2	-	-	36%	37%
Health workforce challenges	Not included in round 1	Not included in round 2	-	\checkmark	50%	47%
Shortages in vaccines and equipment	Not included in round 1	Not included in round 2	-	-	17%	24%
Lack of distribution capacity	Not included in round 1	Not included in round 2	-	\checkmark	33%	23%
Lack of clear strategy, guidance or protocols	Not included in round 1	Not included in round 2	-	_	17%	11%

Lack of data/information	Not included in round 1	Not included in round 2	Not included in round 3	-	17%	11%
Demand-side challenges	Not included in round 1	Not included in round 2	\checkmark	\checkmark	72%	74%

Top three technical assistance or support interventions needed to address bottlenecks



Financial planning support	Not included in round 1	Not included in round 2	\checkmark	-	33%	37%
Health worker recruitment, retention and training	Not included in round 1	Not included in round 2	-	-	53%	48%
Operational guidance and protocols for supply chain management	Not included in round 1	Not included in round 2	-	_	36%	25%
Procurement of vaccines	Not included in round 1	Not included in round 2	-	-	8%	21%
Guidance on developing national policies, strategies, or plans for scale up	Not included in round 1	Not included in round 2	-	\checkmark	25%	19%
Rapid tools or guidance to assess and monitor gaps and health system absorption capacities	Not included in round 1	Not included in round 2	-	_	25%	22%
Integration of COVID-19 related services into routine health service delivery						
	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4) % of countrie	Global compa (Round 4 es responding yes
COVID-19 vaccination	Not included in round 1	Not included in round 2	Not included in round 3	Not yet, but plans have been made to do so	64%	73%

 COVID-19 Vaccination
 Not included in round 1
 Not included in round 2
 Not included in round 3
 Yes, integrated but not yet budgeted
 64%
 73%

 COVID-19 diagnosis
 Not included in round 1
 Not included in round 2
 Not included in round 3
 Yes, integrated but not yet budgeted
 64%
 72%

 COVID-19 case management
 Not included in round 1
 Not included in round 2
 Not included in round 3
 Yes, integrated and budgeted
 73%

Post COVID-19 condition	Not included in round 1	Not included in round 2	Not included in round 3	Do not know	43%	58%

Priority needs and technical assistance requirements from WHO

Request

La majorité des services de santé ont été maintenus dans leur fonctionnement même si à un moment l'utilisation a connu des variations en terme de taux d'utilisation. Il sied de noter que des approches innovantes, notamment de l'autosoins, la délégation des tâches et autres se doivent d'être étendues afin d'améliorer l'accès aux populations éloignées, ce dans le strict maintien de la qualité des soins. Celle ci est également un

In-depth profile: Sexual, reproductive, maternal, newborn, child and adolescent health

Mitigation strategies and recovery measures for sexual and reproductive health services

Communication and information	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)				
					% of countries using strategy	(with or without integration)				
Informing the community where, when and how to access SRH services	Not included in round 1	Not included in round 2	\checkmark	Used but not integrated into routine service delivery	76%	73%				
Providing information to public about accurate and up-to-date educational materials on COVID- 19 and SRH	Not included in round 1	Not included in round 2	\checkmark	Used and integrated into routine service delivery	94%	80%				
Informing and alerting all service providers about the heightened risk of domestic violence	Not included in round 1	Not included in round 2	\times	Used and integrated into routine service delivery	76%	68%				
% of countries using strategy (with or without integration)										
Increasing availability of contraceptive methods and condoms that do not require direct supervision of health workers	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	79%	61%				
Enhancing identification and services for gender- based violence against women survivors	Not included in round 1	Not included in round 2	×	Used and integrated into routine service delivery	73%	59%				
% of countries using strategy (with or without integration)										
Relaxing requirements for prescriptions of SRH commodities	Not included in round 1	Not included in round 2	\checkmark	Used but not integrated into routine service delivery	42%	33%				
Offering noninvasive medical methods for managing safe abortion	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	36%	28%				
Waiving restrictions to accessing SRH services	Not included in round 1	Not included in round 2	×	Used and integrated into routine service delivery	30%	28%				
Providing multi-month supplies of SRH commodities	Not included in round 1	Not included in round 2	\checkmark	Not used	88%	62%				
Using hotlines and/or telemedicine to minimize facility visits and provider-client contacts	Not included in round 1	Not included in round 2	No response	Used and integrated into routine service delivery	56%	56%				
Adjusting forecasting for SRH commodities and supplies	Not included in round 1	Not included in round 2	\times	Not used	85%	59%				
Reducing the cost of SRH services	Not included in round 1	Not included in round 2	\times	Used and integrated into routine service delivery	52%	39%				
Implement task shifting/sharing for essential SRH services	Not included in round 1	Not included in round 2	\times	Not used	76%	45%				

Mitigation strategies and recovery measures for maternal and newborn health services

Communication and information

% of countries using strategy (with or without integration)

Informing the community where, when and how to access MNH services	Not included in round 1	Not included in round 2	\checkmark	Used but not integrated into routine service delivery	88%	73%				
Promoting childbirth in health facilities irrespective of COVID-19	Not included in round 1	Not included in round 2	\checkmark	Used but not integrated into routine service delivery	94%	80%				
Informing families and caregivers on how to cope with stress and sustain a nurturing environment at home	Not included in round 1	Not included in round 2	×	Not used	76%	71%				
Informing MNH CHWs on IPC measures	Not included in round 1	Not included in round 2	×	Used and integrated into routine service delivery	91%	77%				
Access										
Scheduling of ANC visits in advance	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	62%	66%				
Scheduling of PNC visits in advance	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	56%	65%				
Modifying (temporarily) MNH referral system	Not included in round 1	Not included in round 2	×	Not used	71%	59%				
Alternative or adaptive measures	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional compariso (Round 4)	n Global compariso (Round 4)				
					% of countries using	g strategy (with or without integration)				
Offering multi-month prescriptions, micronutrient supplements, etc. during ANC or PNC	Not included in round 1	Not included in round 2	×	Not used	62%	56%				
Early discharge after normal delivery	Not included in round 1	Not included in round 2	No response	Not used	59%	56%				
	Not included in very d.d.	Not included in round 2	×	Used and integrated into	62%	49%				
Continuity of labour companion	Not included in round 1	Not included in round 2		routine service delivery						
Continuity of labour companion Enhanced maternal mental health screening and counselling in maternal health services	Not included in round 1 Not included in round 1	Not included in round 2	No response	Not used	47%	42%				

In-depth profile: Sexual, reproductive, maternal, newborn, child and adolescent health, continued

Mitigation strategies and recovery measures for child and adolescent health services

% of countries using strategy (with or without integration)

Communication and information	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)				
Informing the community where, when and how to access sick and well child services	Not included in round 1	Not included in round 2	\checkmark	Used but not integrated into routine service delivery	94%	85%				
Enhancing information to caregivers on child care	Not included in round 1	Not included in round 2	\times	Used but not integrated into routine service delivery	85%	76%				
Providing information on how to manage stress and sustain nurturing care in households during COVID-19	Not included in round 1	Not included in round 2	×	Not used	64%	64%				
Informing adolescents where and how to access health services	Not included in round 1	Not included in round 2	\checkmark	Used but not integrated into routine service delivery	79%	68%				
Informing adolescents where and how to get support and care in case of violence	Not included in round 1	Not included in round 2	\checkmark	Used but not integrated into routine service delivery	64%	59%				
Informing health workers about the heightened risk to children and adolescents of violence, including sexual violence	Not included in round 1	Not included in round 2	\checkmark	Used and integrated into routine service delivery	67%	64%				
Access										
Enhancing provision of mental health and psychosocial support to caregivers of children and adolescents	Not included in round 1	Not included in round 2	\times	Not used	45%	50%				
Scheduling visits for child and/or adolescent services in advance	Not included in round 1	Not included in round 2	\times	Used but not integrated into routine service delivery	48%	52%				
Enhance integrated outreach for delivery of vaccinations, growth monitoring, preventive and sick child services	Not included in round 1	Not included in round 2	×	Not used	73%	64%				
Offering multi-month prescriptions for children and adolescents with conditions that require chronic care	Not included in round 1	Not included in round 2	\times	Not used	55%	48%				
Alternative or adaptive measures										
Using digital platforms for counselling, screening and follow-up after illness on matters related to child health	Not included in round 1	Not included in round 2	×	Not used	42%	49%				
Establishing hotlines and/or telemedicine for individual counselling of adolescents	Not included in round 1	Not included in round 2	×	Used but not integrated into routine service delivery	58%	52%				
Engaging community groups and youth networks to extend the provision of health information and services to adolescents	Not included in round 1	Not included in round 2	\checkmark	Used and integrated into routine service delivery	85%	64%				

In-depth profile: Nutrition services

Mitigation strategies and recovery measures for nutrition services

% of countries using strategy (with or without integration)

Alternative or adaptive measures	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Providing/prescribing nutrition drugs and supplies for multi-month	Not included in round 1	Not included in round 2		Not used	50%	54%
Making use of alternative delivery channels for nutrition services	Not included in round 1	Not included in round 2	\checkmark	Used and integrated into routine service delivery	74%	73%
Reducing the frequency of routine nutrition services, including screening for severe wasting	Not included in round 1	Not included in round 2	×	Not used	59%	40%
Bundling nutrition services with other nutrition or health services	Not included in round 1	Not included in round 2	×	Not used	65%	51%
Prioritizing key nutrition interventions	Not included in round 1	Not included in round 2	\checkmark	Not used	53%	58%
Task shifting for essential nutrition services	Not included in round 1	Not included in round 2	\checkmark	Not used	59%	46%
Postponing of some nutrition services	Not included in round 1	Not included in round 2	×	Not used	35%	44%

In-depth profile: Care for older people

Mitigation strategies and recovery measures for care for older people

% of countries using strategy (with or without integration)

Communication and information	Round 1 (May-Sept 2020)	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Inform older people, their households and caregivers, regarding where, when and how to access health and LTC services	Not included in round 1	Not included in round 2	No response	Not used	62%	70%
Inform older people, their households and caregivers on IPC measures	Not included in round 1	Not included in round 2	No response	Used and integrated into routine service delivery	86%	86%
Inform older people, their households and caregivers on the importance of promoting physical and mental health	Not included in round 1	Not included in round 2	No response	Not used	72%	80%
Inform older people, their households and their caregivers, on where and how to report and get help in the case of elder abuse	Not included in round 1	Not included in round 2	No response	Not used	38%	46%
Inform health workers about the heightened risk of elder abuse	Not included in round 1	Not included in round 2	No response	Not used	41%	46%
Ensure accessible information and different communication strategies for older people with impairments	Not included in round 1	Not included in round 2	No response	Not used	34%	50%
Establish hotlines for older people and care givers to provide targeted information for older people	Not included in round 1	Not included in round 2	No response	Not used	41%	47%
Provide accurate accessible information of COVID- 19 vaccines and access to COVID-19 vaccines according to national vaccine policies	Not included in round 1	Not included in round 2	No response	Used and integrated into routine service delivery	86%	88%

Access

% of countries using strategy (with or without integration)

						0 0/ (
Use telemedicine and/or home outreach proactively to minimize health facility visits and schedule visits in advance	Not included in round 1	Not included in round 2	No response	Not used	41%	65%
Offer multi-month prescriptions for older adults who have underlying health conditions	Not included in round 1	Not included in round 2	No response	Used but not integrated into routine service delivery	79%	82%
Establish mechanisms for medication delivery for older adults who have underlying health conditions	Not included in round 1	Not included in round 2	No response	Not used	34%	61%
Facilitate access to rehabilitation services	Not included in round 1	Not included in round 2	No response	Not used	24%	40%
Alternative or adaptive measures					% of countri	ies using strategy (with or without integration
Engaging community groups and networks to extend the provision of health information and services to older people	Not included in round 1	Not included in round 2	No response	Not used	66%	63%
Introduce (if doesn't exist) psychosocial support for older people, for those socially isolated and with grief and loss	Not included in round 1	Not included in round 2	No response	Not used	48%	56%
For older people who are care dependent, develop an alternative plan in case the primary caregiver is unavailable, and identify an alternative caregiver and/or alternative facility	Not included in round 1	Not included in round 2	No response	Not used	28%	37%
Provide education and training for caregivers at						

Not included in round 1

Provide education and training for caregivers at home and long-term care facilities on IPC measures and how to continue providing care safely Establish and enhance the mechanism for

57%

48%

Not used

relieving the burden on caregivers, including providing psychological support using digital platforms and respite care	Not included in round 1	Not included in round 2	No response	Not used	28%	41%	

No response

Not included in round 2

In-depth profile: Immunization

During the previous 6 months, which of the following routine immunization services have been *disrupted* due to COVID-19 vaccination?



During the previous 6 months, which of the following routine immunization services have been *improved* due to COVID-19 vaccination?

Facility-based immunization services for:	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
				% of countries	s responding yes
Infants/young children	Not included in round 2	Not included in round 3	Νο	28%	24%
School-aged children and adolescents	Not included in round 2	Not included in round 3	Not applicable	16%	19%
Pregnant women	Not included in round 2	Not included in round 3	Νο	28%	25%
Adults	Not included in round 2	Not included in round 3	Not applicable	17%	24%
Routine outreach immunization services	Not included in round 2	Not included in round 3	Νο	31%	31%

Has the increased demand for vaccination resources had a negative impact on routine immunization services?

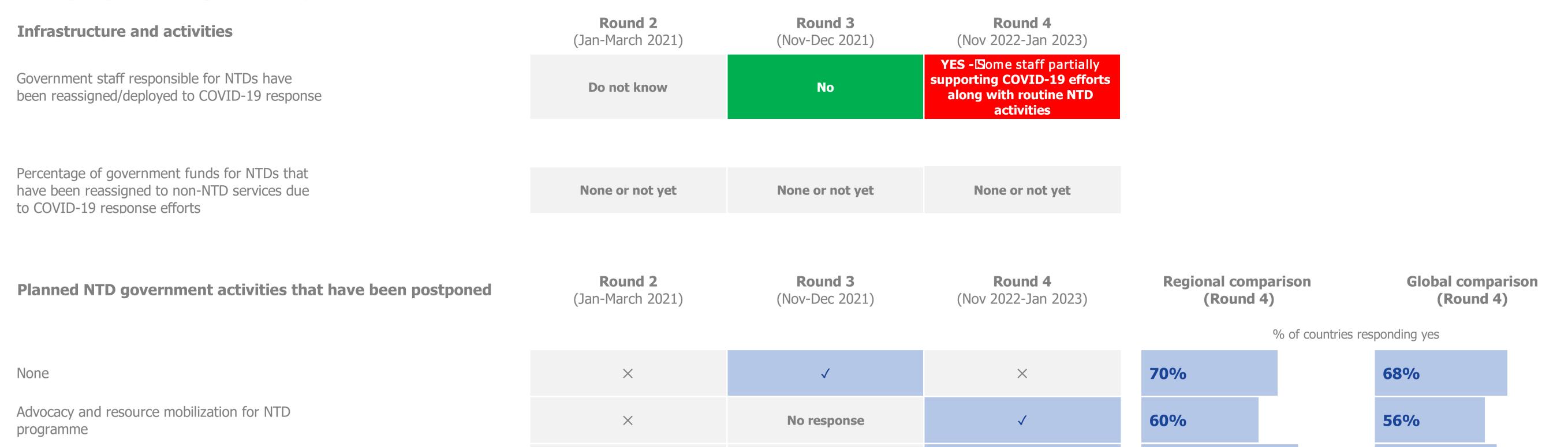
	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
				% of co	untries responding yes
Human resources	No response	Not applicable	Yes	89%	87%
Needles or syringes	No response	Not applicable	Νο	33%	20%
Safety boxed to dispose used syringes/needles	No response	Not applicable	Νο	33%	20%
Cold chain equipment	No response	Not applicable	No	63%	48%
Final disposal of injection wastage	No response	Not applicable	Yes	52%	42%
	Rour (Nov-De			und 4 22-Jan 2023)	
Disruption to demand for routine immunization services as a results of COVID-19 and associated epidemic prevention measures:	Disruptions to demand for imme than in Jan-I		•	nmunization, but less disruptions a year ago	

Has the country been able to measure the result of catch-up activities?

Not included in round 3

Yes, for some of the activities (example, results of vaccination campaigns)

In-depth profile: Neglected tropical diseases



×	No response	\checkmark	80%	63%
×	No response	×	30%	16%
×	No response	×	20%	22%
×	No response	×	30%	50%
\times	No response	\checkmark	30%	38%
Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4) % of cour	Global comparison (Round 4)
No response	No response	No response	23%	16%
No response	No response	No response	9%	11%
No response	No response	No response	55%	36%
No response	No response	No response	38%	22%
No response	No response	No response	26%	27%
No response	No response	No response	18%	11%
	× < <p></p>	X No response X No response X No response X No response Round 2 (Jan-March 2021) Round 3 (Nov-Dec 2021) No response No response No response No response	XNo responseXXNo responseXXNo responseXXNo responseXXNo response✓XNo response✓XNo response✓No responseNo response	XNo responseX30%XNo responseX20%XNo responseX30%XNo responseX30%XNo response✓30%XNo response✓30%XNo response✓30%XNo response✓30%Mo response✓30%No response✓30%No responseNo response✓No responseNo responseS5%No responseNo response8%No responseNo responseS6%No responseNo responseS6%

Stockout of NTD medicines and diagnostics	No response	No response	No response	21%	11%	

In-depth profile: Neglected tropical diseases (continued)

Surveys/population screening/surveillance for active case finding

Specific survey delayed:	bur	Not included in round 2	Not included in round 3	\times	33%
	cha	Not included in round 2	Not included in round 3	\times	0%
	chi	Not included in round 2	Not included in round 3	×	11%
	chr	Not included in round 2	Not included in round 3	\times	0%
	lei	Not included in round 2	Not included in round 3	×	0%
	den	Not included in round 2	Not included in round 3	×	0%
	dra	Not included in round 2	Not included in round 3	\checkmark	56%
	ech	Not included in round 2	Not included in round 3	×	0%

 \checkmark

foo	Not included in round 2	Not included in round 3	\times	11%	6%
hag	Not included in round 2	Not included in round 3	\times	0%	0%
har	Not included in round 2	Not included in round 3	\times	0%	0%
lep	Not included in round 2	Not included in round 3	\times	11%	16%
fil	Not included in round 2	Not included in round 3	\checkmark	67%	56%
тус	Not included in round 2	Not included in round 3	\times	11%	6%
onc	Not included in round 2	Not included in round 3	\checkmark	44%	28%
rab	Not included in round 2	Not included in round 3	\times	11%	11%
sca	Not included in round 2	Not included in round 3	\times	0%	6%
sch	Not included in round 2	Not included in round 3	\times	33%	39%
sth	Not included in round 2	Not included in round 3	\times	33%	28%
sna	Not included in round 2	Not included in round 3	\times	0%	0%
tae	Not included in round 2	Not included in round 3	\times	11%	11%
tra	Not included in round 2	Not included in round 3	\times	44%	32%
lev	Not included in round 2	Not included in round 3	\times	0%	0%

No response

90%

33%

11%

56%

 \checkmark

59%

17%

11%

11%

0%

16%

16%

33%

0%

	yaw	Not included in round 2	Not included in round 3	×	11%	17%	
Are there any technical guidance or tools that you would suggest WHO to develop related to NTDs during COVID-19 outbreak?		Les directives sur la continuité	des services MTN en cas des fla	ambées			

In-depth profile: Noncommunicable diseases					
Infrastructure and activities	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)		
Government staff responsible for NCDs have been reassigned/deployed to COVID-19 response	YES - All staff supporting COVID-19 efforts full time	No response	YES -Some staff partially supporting COVID-19 efforts along with routine NCD activities		
Percentage of government funds for NTDs that have been reassigned to non-NTD services due to COVID-19 response efforts	None or not yet	No response	Do not know		
Policies and plans	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
				% of countries	responding yes
Additional funding currently being allocated for NCDs in the government budget for the COVID- 19 response	No response	No response	\times	10%	19%
Planned NCD government activities that have been postponed				% of countries	responding yes

None	\checkmark	No response	\times	61%	63%	
Implementation of NCD Surveys	Not applicable	No response	\checkmark	62%	58%	
Public screening programs for NCDs	Not applicable	No response	×	38%	47%	
WHO HEARTS technical package	Not applicable	No response	\times	31%	28%	
Mass communication campaigns	Not applicable	No response	\times	38%	38%	
Rehabilitation packages for NCD	No response	No response	×	23%	16%	

Current impact of COVID-19 on the following

Funding for NCD risk factors activities Funding for NCD healthcare activities Funding for NCD surveillance Prioritization of NCD risk factors activities by health authorities Prioritization of NCD healthcare activities by health authorities Prioritization of NCD surveillance / information system

No response	No response	No response	33%
No response	No response	No response	14%
No response	No response	No response	29%
No response	No response	No response	16%
No response	No response	No response	13%
No response	No response	No response	10%

% of countries responding yes

25%

13%

17%

18%

11%

10%

Stock out of NCD medicines	No response	No response	No response	20%	12%	
Stock out of NCD technologies	No response	No response	No response	15%	9%	
What are your country's plans to re-initiate any suspended NCD services? Are there any technical guidance or tools that you would suggest WHO to develop related to NCDs during COVID-19 outbreak?	L'enquete STEP WISE est en preparation travers une mobilisation des fonds No response	No response No response	L'enquete STEP WISE est en preparation travers une mobilisation des fonds Les directives sur la gestion integrée des MNT et sur la co morbidité en cas des flambées de COVID 19			

In-depth profile: Mental, neurological, and substance use disorders

Policies and plans	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparisor (Round 4)	n Global comparison (Round 4)	
				% of (countries responding yes	
Mental health and psychosocial support response part of national COVID-19 response plan	No response	No response	No response	83%	88%	
Funded?	No response	No response	No response			
Mental health and psychosocial support response part of national COVID-19 recovery plan?	No response	No response	No response	74%	73%	
Funded?	Not included in round 2	Not included in round 3	No response			
Following activities have been implemented as part of the current mental health and psychosocial support (MHPSS) response plan for COVID-19 % of countries responding yes						

Orient responders to mental health and psychosocial aspects of COVID-19	×	×	No response	87%	83%	
Ensure inter-sectoral referral pathways are established and contextualized to the	×	\times	No response	61%	55%	

situation of limited physical distancing

Distribute timely and accessible information on general and MHPSS services, coping strategies and updates

Provide MHPSS to people in COVID treatment centers, isolation and quarantine

Protect the mental health and well-being of all responders ensuring that they can access mental health and psychosocial care.

Provide care and address the basic needs and mental health care needs of people with existing MNS conditions induced or exacerbated by COVID-19

Address the specific mental health and neurological needs of older adults, people with disabilities and other vulnerable persons

Targeted Risk communication strategies/ campaigns to address social stigma

Establish opportunities for the bereaved to mourn even from a distance.

Integrate response activities into existing services

Ensure that risk of infection for people with mental neurological and substance use disorders in mental health hospitals and long-term care facilities are minimized

Integrate mental health and psychosocial

×	×	No response	70%	77%	
\times	\times	No response	83%	76%	
\times	\times	No response	91%	81%	
\times	\times	No response	65%	65%	
\times	×	No response	43%	48%	
\times	\times	No response	70%	61%	
\times	\times	No response	48%	40%	
No response	\checkmark	No response	78%	73%	
×	\checkmark	No response	65%	56%	

support preparedness in national emergency response plans	Not included in round 2	Not included in round 3	No response	78%	63%	
Review of national mental health policies or plans to include preparedness and response to public health emergencies	Not included in round 2	Not included in round 3	No response	61%	54%	

In-depth profile: Mental, neurological, and substance use disorders (continued)

	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4) % of countries r	Global comparison (Round 4) responding yes
Have a functioning multisectoral mental health and psychosocial coordination platform	\checkmark	\checkmark	×	41%	54%
Following Ministries and bodies are part of the coordination platform					
Ministry of Health	\checkmark	\checkmark	No response	100%	100%
Ministry of Social/Family Affairs	×	×	No response	77%	82%
Ministry of Education	×	×	No response	85%	82%
Ministry of Labour	×	×	No response	15%	38%
Ministry of Finance	×	×	No response	15%	28%
Ministry of Foreign Affairs	×	×	No response	23%	18%
United Nations Agencies Governmental entity responsible for	×	×	No response	54%	57%
substance use	×	\checkmark	No response	38%	55%
Non-governmental Organizations Service users' representatives	×	✓ ×	No response No response	92% 46%	86% 41%
	^				
National professional associations/societies	\checkmark	×	No response	54%	67%
National disaster management authority	×	×	No response	23%	42%
COVID-19 response plan includes provisions for services and supports for people with post- COVID condition, especially mental and neurological sequelae of post-COVID condition	No response	No response	Νο		
COVID-19 recovery plan includes provisions for services and supports for people with post- COVID condition, especially mental and neurological sequelae of post-COVID condition	No response	No response	Νο		
	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
People with post COVID MNS conditions managed in the following settings:				% of countries r	esponding yes
No services yet established	Not included in round 2	Not included in round 3	No response	15%	4%
Specialist mental health facilities	Not included in round 2	Not included in round 3	No response	100%	82%
Specialist neurologist facilities	Not included in round 2	Not included in round 3	No response	36%	36%
Specialist internal medicine facilities	Not included in round 2	Not included in round 3	No response	36%	24%
Specialist infectious diseases facilities	Not included in round 2	Not included in round 3	No response	18%	13%
General outpatient facilities	Not included in round 2	Not included in round 3	No response	82%	76%
Increase in service use/demand for post-COVID mental health assessments	Not included in round 2	Not included in round 3	Do not know		
	Round 2 (Jan-March 2021)	Round 3 (Nov-Dec 2021)	Round 4 (Nov 2022-Jan 2023)	Regional comparison (Round 4)	Global comparison (Round 4)
Government policies/directives designating access to essential services for mental, neurological and substance use (MNS) disorders				% of countries r	esponding yes
Mental health services at stand-alone psychiatric hospitals	No response	No response	No response	4%	2%
Specialized MNS services at general hospitals	No response	No response	No response	4%	1%
Specialized neurology services at health facilities	No response	No response	No response	4%	1%
Specialized services for substance use disorders at health facilities	No response	No response	No response	5%	3%
Community-based services for MNS disorders including in primary care facilities	No response	No response	No response	13%	5%
Surveillance					

Surveillance

Collecting or collating data on mental, neurological and substance use disorders or

Do not know Do not know

No

Key informants

Round 4 survey sections Continuity of essential health services module	Key informant MULUNDA KANKE Robert	Key informant position Point rocar en charge de la santé des adolescents et des journes	Key informant organisation Organisation Mondiale de la santé
Sexual, reproductive, maternal, newborn, child and adolescent health	MULUNDA KANKE Robert	Point focal en charge de la Santé des adolescents et des jeunes	Organisation Mondiale de la santé
Nutrition	Dr MULUNDA KANKE Robert	santé des adolescents et	Organisation Mondiale de la Santé
Immunization	Nimpa Mengouo Marcellin Marcellin,	Team Lead Immunization,	WHO
Human immunodeficiency virus and hepatitis	Etienne MPOYI	NPO VIH HEPATITE	WHO
Tuberculosis	Michel Kaswa Kayomo	Directeur	Programme National de Lutte contre la Tuberculose
Malaria	BAHIZI BIZOZA Patrick	NPO MALARIA	WHO
Neglected tropical diseases	NSAMBA NTUMBANNJI RENEE	NPO MALADIES TROPICALES NEGLIGEES	WHO
Noncommunicable diseases	BAHIZI BIZOZA PATRICK	POINT FOCAL NCD intérim	WHO
Mental health, neurology and substance use disorders	Nicolas Nkiere	NPO MNT ai	OMS
Care for older people	Dr MULUNDA KANKE Robert	santé des adolescents et	Organisation Mondiale de la Santé
Future acute respiratory pandemic preparedness	NSIO Justus	Chef de division à la	MinistÃ [¨] re de la Santé